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**NORTH WALES** SOCIAL CARE AND WELL-BEING  
SERVICES IMPROVEMENT COLLABORATIVE

Notes of the North Wales Regional Partnership Board Meeting

**18<sup>th</sup> May 2018**

**9:00 am – 12:30 pm**

**Optic, St Asaph**

Present:	Cllr Gareth Roberts (chair), Bethan Jones Edwards, Neil Ayling, Jenny Williams, Richard Debicki, Caroline Turner, Teresa Owen, Cllr Joan Lowe, Cllr Christine Jones, Charlotte Walton, Mary Wimbury, Vin West, Wendy Jones, Cllr Bobby Feeley, Jenny Williams, Cllr Liz Roberts, Cllr Llinos Medi Huws, Lynda Colwell, Helen MacArthur
Apologies:	Morwena Edwards, Nicola Stubbins, Margaret Hanson, Debbie Shaffer, Dave Worrall, Andrew Long, Morag Olsen  Cllr LIMH reported she would be leaving the meeting at 11.15 am
In Attendance:	Stephanie Griffiths (SCW), Lyndsey Haveland (NRW), Iwan Trefor Jones (NWEAB), Sarah Bartlett, Regional Project Manager, DCI Helen Douglas (Police Lead for the National ACE Approach to Policing Vulnerability Programme), Fflur Jones (Wales Audit Office, observing).

Item		Actions
1.	<p><u>Welcome, introductions and apologies</u></p> <p>Cllr Roberts welcomes all to the meeting, introductions were made and apologies received as above.</p> <p>A warm welcome was extended to Fflur Jones (Wales Audit Office who is undertaking an evaluation of ICF)</p>	
2.	<p><u>Notes and actions of last meetings.</u></p> <p>Minutes of meeting 20<sup>th</sup> April were accepted as a true record.</p> <p><u>ACE (Adverse Childhood Experiences)</u></p> <p>RD reported NWP have recently secured funding for the ACE project and will be seeking assistance to deliver this project via a multi-agency approach. HD reported NW region have a dedicated team funded to March 2020 with a Police lead and Partnership lead already in place. Four strategic objectives have been created to transform the way the police force address ACE issues. The NWRPB have been considered as a possible partner to undertake governance responsibilities for this project. The proposal will need to be agreed by NW CEO's.</p>	ACE presentation on the June agenda – RD/HD

3.

Care & Support at Home

Stephanie Griffith attended and gave a presentation on Care & Support at Home.

The Care & Support at Home project supports the broader care and support to enable people to remain at home, achieved through 6 key areas:

- Make sure people and their carers equal partner in decisions
- Recognising the importance of carers, built around the communities that matter to people
- Supporting services to be flexible, reliable and able to work together
- Use resources wisely to help people live independently and well
- Make sure the workforce has the right skills knowledge and research
- Influenced by evidence from academic and practice-based research

SCW through the facilitation grant will explore community and carer involvement to influence Care and Support at home and will support the 'What Matters' approach.

Progress seen to date includes the development of information hubs and networks to enable sharing of research, information, practice evidence and data. Steering groups and working groups will be established to oversee the work.

SG is aware there continues to be issues concerning CHC and direct payments. A request has been made to WG for qualitative information to demonstrate this is operational and to provide feedback to SCW.

SG presented two videos and advised there is a range of publications, video clips and online links available on Social Care Wales website.

NA enquired if there is a Social Care perspective on the CHC responses to the Parliamentary Review and questioned the current situation of social care recruitment across Wales in terms of shortages and pressures.

SG confirmed the CHC issue extending to direct payments is to be explored. SCW are working around career pathways, supporting people in their role and broader ongoing work around childcare will raise the profile of the whole sector.

MW raised her concern in relation to the registration of the workforce and the additional issues faced in an environment which is already difficult to recruit and retain. Study time, financial implications and manager work-load increase are likely to be barriers for staff and managers. MW also raised concerns regarding funding enhancements, qualifications awards not yet identified and the number of external assessors that will be required for assessing the qualifications.

SG reported the registration process is already underway for staff to complete. Staff registration will become mandatory in 2020. SCW recognise this is a huge request for social care staff, for both managers to sign off staff who have 3 years employment and demonstrated competence, skills, expertise and knowledge (full or part time), and all other social care staff. Staff who complete the Level 2 Award by 2020 will not require to complete the full qualification and current

	<p>qualifications will continue to be recognised. The new qualification by Qualification Wales will be rolled out beginning of September 2019.</p> <p>MW also raised concern to part time staff working less than 15 hours per week will be unable to achieve the qualification in this timeframe.</p> <p>SG reported SCW are considering further work with the above issue.</p>	
<p>4.</p>	<p><u>Economic Ambition Board</u></p> <p>ITJ attended to provide an update on the work of the NWEAB, principally on the North Wales Growth Deal and the projects being considered.</p> <p>Within the NWEAB, 26 individual projects have been highlighted to achieve the vision. Some of these projects will become the Growth Deal for North Wales, identified to transform the economy. The Growth Deal is important in addressing some of the concerns we have as a result of Brexit.</p> <p>The NWEAB is a legal partnership between 6 LA Leaders, education establishments and the private sector where decisions are made from an inclusive approach.</p> <p>Five Delivery Groups will act on behalf of the NWEAB undertaking thematic work programmes to drive the agenda forward:</p> <ul style="list-style-type: none"> <li>• Skills &amp; Employment</li> <li>• Transport</li> <li>• Site &amp; Premises</li> <li>• Business and innovation</li> <li>• Digital infrastructure</li> </ul> <p>ITJ confirmed the legal joint committee of 6 LA leaders, education representation and the private sector have strengthened the governance processes of the sub-groups within each work programme.</p> <p>RPB members are pleased to be informed health and social care and the digital sector have been considered to be developed over the coming months.</p> <p>ITJ is aware the NWWB has highlight the need for a regional plan and this will be explored to move some of the improvements forward. This matter is being discussed in WG and Parliament and an EAB task group will also be established to review.</p> <p>One project being developed with regard to the digital field is connecting fibre optic into properties and commercial properties. This development has the capacity to transform the way services are delivered. Staff from this area of work will be part of the project and discussions are currently happening with several large private companies. A Shared Prosperity Fund, structural fund money that comes back to the UK following Brexit will also be used.</p> <p>Avoiding duplication will be essential. The ongoing work on the workforce includes engagement with all stakeholders in the region. Current provision will</p>	<p>ITJ to be invited back to report Sept/Oct</p>

be guided by the need of the market with short and long term workforce plans recognised.

BF stressed the importance of accurate governance arrangements in place to work as one in terms of working with WG, UK Government and cross border.

ITJ noted also the importance of partnership and engagement with the private sector with cross-border city deals seen in Mid-Wales, Warrington, Manchester and Liverpool and the importance of cross-border investments.

The EAB have identified possible risks and have plans in place to mitigate these risks.

TO stated the HB already work regionally and also has a connection with Mid-Wales. The Growth Deal is a huge opportunity to recruit staff to support the region. TO enquired how the gap in employment across all North Wales areas would be reduced.

IT confirmed the Growth Deal will ensure a spread of growth across the whole of North Wales reaching as much of the population as possible. This has been an important part of the strategy from the outset.

ITJ referred to DWP being devolved to the North to integrate with WG employment proposals. This offer would determine an improved relationship between agencies and a reduction in the gap across North Wales.

MW noted the workforce is important not only in relation to workforce posts but also taking account of all SME who provide care, enabling people to attend work across North Wales.

ITJ confirmed there are 100's of SME in this particular sector, with a variety of support coming from many directions. Pooling of resources will be considered to support SME's via customer facing hubs.

Another Growth Deal funding opportunity will include transportation and an EAB sub-group has been established to discuss further possible transportation to and from hospital. Public transport network in the North Wales area has not been strategically planned and there are opportunities here to start again with a different approach.

RD enquired to what degree has community safety been considered in relation to North Wales being considered a good place to live and work and attracting businesses in to North Wales and the barriers faced in the region.

ITJ acknowledged this link will be strengthened. Work is taking place to develop certain sites and premises across the region and engagements taking place with developers and businesses. Further discussion on crime issues with NWP outside this meeting would be beneficial.

Cllr LLM, as a NWEAB member reported the huge challenges faced by the Board and the achievements accomplished and in progress for the benefit of NW economy.

<p>5.</p>	<p><u>PSB update and plan for Wrexham CBC</u></p> <p>Lyndsey Rawlinson, Head of Operations at Natural Resource Wales and chair of Wrexham PSB was in attendance to present the Wrexham PSB plan.</p> <p>LR provided an inclusive overview of the Wrexham PSB involving the four stages of the 'Wrexham We Want' phases. Various events were held with a wide cross section of the community to include economic migrants.</p> <p>The well-being plan focusses on 15 objectives with 9 questions used to assess the priority of the objectives. This proved a challenging session with all partners having differing priorities. It was decided to focus on two main objectives with another three being rolling objectives for 2018-2023.</p> <p>The PSB subgroups, PSB Healthy Start Board, PSB Learning Throughout Life Board, PSB multi-Agency Team and the Good Health Partnership Board have assisted to validate governance arrangements, developing terms of reference and project plans.</p> <p>LH stated her agreement in relation to RPB and PSB having similar remits, PSB to progress locally and the RPB to take on a more strategic view.</p> <p>VW was not clear on some of the wording within the document i.e. the document did not show understanding of the difference between independent living and living independently, sustainable tourism, and the wording on healthy food choices.</p> <p>CW stated to avoid duplication and rather than having lots of separate groups most organisations do not have the number of officers to service lots of different meetings.</p> <p>TO noted there is a link in each of the PSB to health and to ACE, the needs are slightly different but should form a common conversation.</p>	
<p>6.</p>	<p><u>LD Strategy update</u></p> <p>NA and SB provided an update on the LD Work Stream and Strategy.</p> <p>Considerable work has been completed to progress this work stream and the consultation has now been launched. The questionnaire includes different options and everyone are encouraged to complete the consultation which closes on 20 July 2018.</p> <p>Cllr LLM suggested inviting an Education Officer to become a member of the group to assist with input to the strategy due to changes in the Act in relation to education becoming responsible for children/citizens with LD up to 25 years.</p> <p>VW acknowledged this comprehensive report but stated the report omitted reference to direct payments. Problem areas are highlighted as being challenging behaviour within the report but may be normal behaviour in relation to advocacy.</p>	<p>Education Officer to be invited to join the group – SB/NA</p>

	<p>NA agreed direct payments should be a key part of the strategy and will be reflected in the final report.</p> <p>JW drew attention to the report which notes a general focus on adults and lacking in reference to children. It is important for children to be represented from birth onwards as there are many challenges for children accessing LD/MH services.</p> <p>Further updated information will be required to the safeguarding statistics for North Wales.</p> <p>NA agreed the report has been written from the adult perspective and this issue will be addressed. NA/SB are due to attend NWHoCS and meet with managers of discharge children's groups to request an equivalent group to oversee the children's perspective.</p> <p>NA confirmed the statistics within the report will be updated for each region and will give further focus to the cross sector, noting key stages. The final strategy will be expected to be taken through each LA's political process.</p>	<p>Further work required to include children so that the strategy forms an all age strategy – SB/NA</p> <p>Partners to feedback correct stats from their areas.</p>
7.	<p><u>Annual Report Guidance</u></p> <p>Version 1 of the annual report has been circulated. Board members are invited to include their view on the NWRPB in section 2 of the report.</p> <p>GR suggested strengthening the pooled budgets element of the report stating agreement to the non-risk pooled budget has been made on the condition that evidence was received confirming this model did actually work.</p> <p>NA also suggested to include sub-regional working would also take place under the pooled budgets heading.</p> <p>LLM also reiterated there is no actual evidence available to demonstrate regional pooled budgets is working.</p> <p>All members were in agreement to take this decision.</p>	<p>Complete section 2 of the annual report.</p> <p>Forward response to BJE asap.</p> <p>BJE to update report as a result of today's discussion.</p>
8.	<p><u>ICF</u></p> <p>BJE informed the Board NA is now leading on ICF.</p> <p>BJE provided a comprehensive report on ICF revenue summary 2017-18 spend of £11.4M.</p> <p>MW noted the ICF guidance 2018 aimed to drive and enable joint working and suggested a detailed report is presented to the Board indicating spend of all parties including independent partners, indicating internal or external partners.</p> <p>We are still awaiting the official WG guidance on capital, which is due to be received by end of May. There will be a requirement for regions to develop a longer term strategic capital plan for the use of this funding. Having a longer term and strategic view is important, but this will be broken down to an equal</p>	

	<p>proportion of spend each year. New claiming arrangements in future will inform of any underspend immediately.</p> <p>Members agreed to endorse the report.</p> <p><u>Revenue Plan</u></p> <p>TO advised MO has been away from work and has not yet confirmed the revenue plan. BJE advised the plan has already been endorsed by the LG 27.04.2018 on behalf of the RPB and will be published on the website by 01.06.2018 and updated quarterly as per WG requirements.</p> <p>Cllr JL requested a breakdown of figures for each county for subsequent investment plans.</p> <p><u>Pooled Budgets</u></p> <p>BJE stated pooled budget would be discussed in full at the next meeting in June. Please see letter received from WG and ICF report included in today's pack for information.</p>	
<p>9.</p>	<p><u>AOB</u></p> <p><u>Terms of Reference</u> BJE is requesting Board members agreement to endorse the updated version.</p> <p>Members request the following amendments:</p> <ul style="list-style-type: none"> <li>• Include a sentence in relation to sharing meeting papers with relevant networks – this is for officers who attend in a representative capacity.</li> <li>• Change TO title to Executive Director, BCUHB (Co-opted)</li> <li>• Helen Macarthur, Assistant Chief Officer (Finance and Resources) advised she will be the ongoing representative for NWFRS.</li> </ul> <p>VW stated the reason for holding closed meetings had not been clarified.</p> <p><u>Carers Report</u></p> <p>The Carers report has been included to inform the board of the recommendations on the expenditure of the WG funding allocated for Carers 2018/19.</p> <p>The recommendations were developed by partners of both the operational and strategic groups who proposed implementing carer support services in acute hospital sites across the region based on the current model in Ysbyty Gwynedd and to continue the primary care facilitator and the current primary school pilot for young carers. NWRPB endorsed the proposal for the use of the grant.</p>	<p>Update ToR</p> <p>Legal to attend next meeting to clarify this point.</p>
	<p>Date of the next meeting: Friday 22nd June at 9.00 am</p>	