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NORTH WALES SOCIAL CARE AND WELL-BEING
SERVICES IMPROVEMENT COLLABORATIVE

Notes of the North Wales Regional Partnership Board Meeting

13th July 2018

9:00 am – 11:45 pm

Optic, St Asaph

Present:	Cllr Gareth Roberts (chair), Bethan Jones Edwards, Morwena Edwards, Jane Davies (on behalf of Neil Ayling), Phil Gilroy (on behalf of Nicola Stubbins), Charlotte Walton, Alwyn Jones (on behalf of Caroline Turner), Cllr Joan Lowe, Teresa Owen, Lyn Meadows, Richard Debicki, Wendy Jones, Helen MacArthur, Cllr Bobby Feeley, Lynda Colwell, Clive Naden (on behalf of Mary Wimbury),
Apologies:	Jenny Williams, Neil Ayling, Nicola Stubbins, Caroline Turner, Clare Field, Mary Wimbury, Cllr Llinos Medi Huws, Dave Worrall, Cllr Christine Jones, Richard Weigh, Andrew Long, Cllr Liz Roberts, Vin West, Debbie Shaffer
In Attendance:	Andrea Hughes, Area Nurse Director for the Central Area – agenda item 3

Item		Actions
1.	Welcome, introductions and apologies GR welcomed all to the meeting and apologies were noted above.	
2.	Notes and actions of last meetings: Minutes of meeting 22 nd June were accepted as true record. Matters arising: BJE will chase a detailed response re CHC and liaise with TO Minutes of meeting 5 th July were presented in draft format.	
3.	<u>RPB Priority Work-stream – Children with Complex Needs</u> AH attended to provide an update on the Children's work-stream in Bethan Jones's absence. The six priorities identified to support the Children's agenda continue to be developed. The definition under Health & Social Care Act discusses complex needs due to disabilities and illness. The Children's Transformation Group (CTG) have attempted to ascertain the level of detail to agree on the	

	<p>understanding of the definition. Confirmation agreement of the definition will enable the work-stream to progress.</p> <p>ME noted that having read the update provided some of the areas referenced she would expect to be taken forward sub-regionally and discussed in partnership between social care and health managers locally. ME asked whether the group could review the work noted and be clear what is a regional matter and what should be dealt with more locally. ME also raised concern as there is no mention of the residential placement work in relation to children with complex needs in the document. Children’s placements work is proceeding regionally being led by Heads of Children working with the Regional Commissioning Team and wider partners.</p> <p>AR confirmed the overarching action plan will be delivered at different paces in relation to the requirements of each area. The updates in the report highlight the work taking place in the East which will be different to work ongoing in the West.</p> <p>BJE suggested the definition as agreed in the national group under the National Commissioning Board is shared with the CTB which is similar to the original definition proposed by NW Heads of Children.</p> <p>TO was in agreement to the governance issues and the need to ensure children in each area have access to the appropriate service. It will be important to work locally, with clarity required of local activities and progress updated regionally.</p> <p>TO attends the West public Service Board (PSB) and even though each PSB have a different working pattern, work on the Children’s agenda is progressing in each area, but the focus of the work will be different. A diagram showing the governance will greatly assist.</p>	<p>BJE to share definition with AH.</p> <p>Relationship chart to be created by AH and forwarded to BJE.</p>
<p>4.</p>	<p><u>RPB priority work stream – Older people with complex needs including dementia</u></p> <p>Older People was identified within the Act in relation to the need to develop integrated services for older people with complex needs.</p> <p>This work-stream is very busy, owing to the volume of work in progress within Older People services, nationally, regionally and locally. Work-stream leaders were mindful that whatever additional work is required that it adds value to the service and avoided duplication of existing work.</p> <p>During a workshop held November 2017 facilitated by Keith Moultrie (author of the PR) two actions were identified to add value and streamline the work; sharing of good practice, and a more complex piece of work to assist the region to change the culture.</p> <p>The Older People Transformation Group, already established within BCU was used as the steering group of the above actions and a final document merged to create the O P framework. ME however, does not believe that</p>	

	<p>this framework meets the needs of all partners as it has been written from a BCU point of view. Whilst it is appreciated that BCU needs to have an internal document, a further document that takes account of a range of services from different partners will need to be developed.</p> <p>To assist with the second action contact has been made with Prof John Parkinson, Head of Psychology at Bangor University to trial an intervention on developing staff culture.</p> <p>ME reported sub-regions have inputted by reporting back on successes i.e. East, West and Central 5 days in a room, Care Closer to Home. It is also noted funding has not been made available to secure capacity to draw the work of this work-stream together.</p> <p>AJ felt the piece of work with Bangor should be encouraged as a change in culture will encourage partnership working across the system to ensure healthier attitude to risk as opposed to a risk averse culture.</p> <p>LC felt the Third Sector has not been included within this piece of work that has been undertaken thus far. ME presumed all sectors were invited to participate in the 5 days in a room workshops and will ensure the link is highlight in future.</p> <p>TO stated agencies also need to participate as there is an ideal opportunity here to share good practice from the Third Sector.</p> <p>TO understands the complexity of work in the West, East and Central. There is an opportunity here to work as a region, once governance has been resolved the rest will follow and the Health Board are eager to collaborate with Partners to develop this work-stream. The HB have also linked with John Parkinson and endorses the opportunity to work with Bangor University.</p> <p>ME enquired what would be required and for clarity on this w/stream. Governance – discuss with partners to ensure governance is clear. To move forward with this w/stream accepting it would merge into the work ongoing with the Parliamentary Review.</p> <p>TO identifies two piece of work; governance and sharing of good practice and progress work with the University.</p>	
<p>5.</p>	<p><u>Citizen Panel</u></p> <p>WJ confirmed the Panel has made good progress this year, with currently 106 members across North Wales. A new website has been established enabling members to locate information on key legislations and local consultations and new material has been produced to promote the Panel.</p> <p>WJ confirmed the focus of work continues to be centred on the Citizen’s Voice with the Panel currently targeting areas with less uptake.</p> <p>It was noted a breakdown in the number of citizens split to each Local Authority would be useful for funding partners.</p>	<p>Provide number of Panel members for</p>

	<p>WJ is concerned with challenges facing the Panel to arrange activities across the region on a limited budget, with activities arranged mainly within one specific area.</p> <p>WJ explained feedback is sought on each occasion when consultations are received to go to the Panel. It was reported in CCBC 70% feedback to consultations was received from the Citizens Panel.</p> <p>There is a Citizen Panel within each region in Wales however, they operate differently and made up of different individuals.</p>	<p>each LA area - WJ</p>
<p>6.</p>	<p><u>ICF Dementia Plan</u></p> <p>There are two lots of funding available:</p> <ul style="list-style-type: none"> - Regional Programme bid of £1.197M - All Wales funding of £4M <p>The All Wales funding will be held nationally by WG and regions will be expected to develop an additional plan to bid for the funding to support projects or services or funding of pilot projects.</p> <p>During a recent workshop it was realised, whilst a national dementia plan needs to be delivered there is no regional overview of current dementia services across the region. It is proposed therefore that the region bids for funding to undertake this work from the All Wales funding pot. In response to how the funding allocation has been worked out it was explained that this is based on estimating cost of capacity within the three areas, based on an average project manager grade plus funding to seek expert advice regarding best practice, and digital opportunities. The precise delivery mechanism will be agreed if the funding bid is successful. BJE confirmed ICF Dementia funding has used the same pathway as all ICF monies, created and agreed locally, and signed off by the Leadership group and to be endorsed by the RPB today. SS Directors and HB Area Directors are cited on the plans which have also been circulated to the Leadership Group</p> <p>NWRPB members were in agreement to endorse the ICF Dementia Plan.</p>	
<p>7.</p>	<p><u>Parliamentary Review (PR)</u></p> <p>Cllr GR reported on a meeting 09.07.2018 of L.A. Leaders, L.A Cabinet Leads on Social Care and BCUHB CEO with Vaughan Gething, Cabinet Secretary for Health and Social Services and Huw Irranca-Davies, Minister for Children, Older People and Social Care. It was however disappointing to note only two L.A. Leaders were present.</p> <p>Cllr JL and Cllr BF reported a positive meeting revolved around the PR. Both Cabinet Secretary and the Minister gave clear guidelines with regard to the progress expected to be seen in the region and the Transformation Fund (TF) was discussed as a rolling programme, to be used purely for transformation purposes, pursuing new models and challenges. This matter will be discussed over the summer and distribution is expected in</p>	

the Autumn. It was pleasing to note the £20B provided to NHS, will include Social Care when distributed in Wales.

RD enquired to the time period in relation to the bid and recommended the Board allocate sufficient time to develop and formulate a proposal.

The first plans are required by WG in September which are expected to incorporate all actions as well as transformation ideas for the region for which funding is required.

WG are eager to keep the dialogue open and BJE confirmed the region are already proactive with regular Task & Finish Group meetings taking place and will be arranged on a weekly basis during the summer.

BJE indicated the core of the integration work will be focussed on clusters and partnership working. Understanding clusters will be the crux of the work, identifying cluster leads to clarify the ongoing work, how clusters could be developed and health board assistance will be crucial for this piece of work.

TO informed there are currently 14 clusters in North Wales, all of which vary in terms of development and challenges. TO is presently responsible for cluster work until the post of Director of Primary Care and Community Services is filled. TO will update the T&F group on the work of the clusters.

BJE reiterated WG is looking for transformation of services, and at pace. The transformation needs to be over and above what is happening now. The timeline for completing a plan is a challenge however, WG have emphasised the RPB's in Wales will be the main driver for this work.

Task & Finish Group

The group is pursuing three main areas:

1. Seamless Care
2. Appropriate Workforce
3. Digital Technology (to assist people to stay in the community)

Work is ongoing and the group is progressing a number of actions and activity to enable a plan to be developed. Prof. Keith Moultrie has agreed to lead on the governance work-stream and will advise on the development of the Plan.

The NW Workforce Board will take on the actions within the plan relating to workforce. Cultural change work will also be required, similar to that mentioned in the Older People work-stream.

RD enquired how everyone could collectively influence the work and would suggest MH services to feature in the Plan and that NWP be represented on the T&F group.

ME stated there may be groups already operating in the region that could take forward some of the actions from the Plan e.g. there is already a

TO to update
T&F group re
clusters

BJE to meet
with CW re
PR NWWB
action.

	<p>group that meets that is looking at assets and we are making links where we can.</p> <p>BF stated it should be practical to identify an early intervention/prevention area of service which could be scaled up and rolled out quickly.</p> <p>CW reported an additional Health & Social Care seat has been approved to sit on the Regional Skills Board following a meeting held with BJE and Iwan Thomas. The Chair of the Regional Skills Board also wants a reciprocal seat on the North Wales Workforce Board.</p> <p>ME stated there may be an opportunity to work in collaboration with Canolfan Bedwyr (Welsh language department in Bangor University) to develop bilingual vocabulary for specific digital IT systems. This would enable joint working practices and sharing of case notes between the LA and NHS, one of the current barriers is recording of notes in welsh.</p> <p>BJE noted that language issues has created an obstacle for DEWIS Cymru and to resolve the welsh language issues within digital solutions would assist a number of services.</p>	
8.	<p><u>AOB</u></p> <p>ME reported the Peer Panel for the Individual and Carer representatives on the NWRPB has been held and Jennie Lewis and Peter Williams have been offered seats on the Board. Both representative will join the Board in September. The Peer Panel members were ME, JL and DW.</p> <p>No applications were received for the Service User Eol's and the application will be re-circulated together with the Third Sector Eol's shortly. Current members are welcome to re-apply.</p>	Send out calendar invitations and include on the group circulation list - RW
	<p><u>Date of next meeting:</u> Friday 7th September 9:00 am</p>	