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NORTH WALES SOCIAL CARE AND WELL-BEING
SERVICES IMPROVEMENT COLLABORATIVE

Notes of the North Wales Regional Partnership Board Meeting

8th February 2019

9:00 am – 12:30 pm

Optic, St Asaph

Present:	Cllr Gareth Roberts (chair), Bethan Jones Edwards, Alwyn Jones (in attendance for Caroline Turner), Chris Stockport, Cllr Bobby Feeley, Cllr Christine Jones, Cllr Joan Lowe (JLo), Dave Worrall, Jennie Lewis (JLe), Jenny Williams, Judith Greenhalgh, Kevin Roberts, Estelle Hitchon, Mark Wilkinson (MWil), Mary Wimbury (MWim), Morwena Edwards, Neil Ayling, Neill Anderson, Nicola Stubbins, Rob Smith, Shan Lloyd Williams, Teresa Owen, Lesley Singleton (in attendance for Marian Wyn Jones), John Gallanders (in attendance for Wendy Jones), Charlotte Walton
Apologies:	Marian Wyn Jones, Wendy Jones, Cllr Liz Roberts, Llinos Medi Huws, Ffion Johnstone, Bethan E Jones, Lynda Colwell, Peter Williams.
In Attendance:	Gerry Evans, SCW Director of Regulation and Intelligence and Deputy CEO

Item		Actions
1.	<u>Welcome, introductions and apologies.</u> A warm welcome was extended to new members of the board Shan Lloyd Williams, Grŵp Cynefin and Estelle Hitchon, WAST	
2.	<u>Notes and actions of last meetings</u> Actions from December 2018: <ul style="list-style-type: none"> The action for each partners to take the LD Strategy through their political process is ongoing. Once this action has been completed the strategy will be available on the Regional Collaboration website. Service User Representation at RPB - DW reported a couple of individuals have expressed an interest and will keep the RPB informed of further developments. January 2019 - Matters completed: <ul style="list-style-type: none"> RPB members were reminded to forward feedback on the BCU Three Year Plan to MWil by the end of February. 	Partners to advise BJE/RW when LD strategy has been through their processes. Feedback to MWil by 28.2.19

	<ul style="list-style-type: none"> MWil to provide an update on the BCU Three Year Plan at the NWRPB in March. <p>Minutes of meeting 11th January were accepted as a true record.</p>	<p>Agenda for March - RW</p>
<p>3.</p>	<p><u>North Wales Regional Governance Review</u></p> <p>The board received an update from Judith Greenhalgh, CEO from the discussion at the NWLB on the regional governance review.</p> <p>The North Wales Regional Leadership Board (NWRLB) consists of cross-sector membership; North Wales Local Authority Chief Executives and leaders, CEO and Chair of BCUHB, NWP, NWFRS and WAST. The NWRLB wish the RPB to develop :</p> <ul style="list-style-type: none"> A report on the work of the NWRPB over the last year. A vision and strategy document on the vision for health and social care in the longer term. <p>BJE added that members of the Board will be asked imminently to contribute to the development of the NWRPB Annual Report 2018, which is due in WG by the end of June. The report will include the work of the RPB for the last year.</p> <p>BJE also referred back to the workshop held at the last NWRPB meeting in January, this is a starting point for the development of the vision/strategy. A further workshop is planned for April which could progress this strategy for the NWRLB.</p> <p>GR enquired how ambitions the report required to be as the NWRLB presides over the NWRPB. JG emphasised the NWRPB are the experts on Health and Social Care matters and the NWRLB will be guided by the NWRPB in terms of realistic and achievable goals.</p> <p>NWRPB members were in agreement for BJE to liaise with JG on progressing the vision/strategy at next workshop.</p>	<p>NWRPB report to go to NWLB when completed.</p> <p>Vision/Strategy to be progressed at next workshop</p>
<p>4.</p>	<p><u>What Matters workshop update</u></p> <p>TO provided an update on the 'What Matters' workshop held as part of the last NWRPB in January to discuss the vision and priorities and propose next steps.</p> <p>Jane Green, workshop facilitator provided a paper on the vision development, citing three options to consider. The workshop formed the start of the journey and with many members unable to attend the January RPB, their views will also be important towards the final vision statement.</p>	

	<p>The three options were:</p> <ol style="list-style-type: none"> 1. Together we deliver quality health and care services improving the wellbeing of people and communities. 2. People and communities are supported with quality health and care services 3. Together we deliver services to improve the wellbeing of people and communities. <p>TO suggest time is taken to further discuss the options, values and behaviour of the group which will underline the priorities and structure of the group. Once a consensus has been agreed, the Board will be in a position to progress.</p> <p>Further discussions included:</p> <ul style="list-style-type: none"> • CB stated the options provided felt like actions to deliver a vision. A vision takes time to develop and needs to be seen as something everyone can see their role to move forward. • JW suggested using the word 'enable' in place of 'deliver' which would be more reflective of the board. • BF added the options are reflective of the conversation, short snappy and to the point. BF also added the NWRPB deliver as well as enable. • MWil highlighted a lack of shared understanding and ambition within the vision. • JG emphasised the citizen, engaging citizens and acknowledging their contribution. • JLe added the options reflect NWRPB language; is very service led and pointed out vision is not about services but about lives and suggested the single integrated service also needs to be referenced within the vision. <p>TO thanked everyone for their input which will be relayed back to JG and assist in the second 'What Matters' workshop in April.</p>	<p>To be progressed further at next workshop session</p>
<p>5.</p>	<p><u>Research, Innovation & Improvement Hub Network</u></p> <p>The board received an update from MWil on the Research, Innovation and Improvement Hubs network that are required to be developed by RPB's as required in A Healthier Wales. The hubs are to support innovation and improvement and there will be up to £250K non-recurrent funding available for two years to each region. WG is expected to release further guidance in the next 2 – 4 weeks.</p> <p>ME reported being invited to a meeting of the BCU Research and Innovation Board arranged in BCU on the 5.2.19 in her capacity as the Local Authority Director representative on BCU Board. In the meeting Jason Lintern, Head of Research Hubs from WG reported a hub of three individuals is to be established in each region by March 2019. WG are keen for the hub to complement existing regional work, drive efficiencies and change and enable knowledge transfer from research to practice.</p>	

<p>No research would be conducted in the hub itself, the hub would be a centre for sharing good practice and would need to be sustainable within two years.</p> <p>The Regional Collaboration Team was proposed as the natural place for the hub to be based due to its regional partnership work and close link to the RPB and all regional work-streams and population assessment work. The hub would also link to the North Wales Economic Ambition Board and Growth Deal. No other proposals were suggested in relation to hosting and ME will check with Jason Lintern who is responsible for this action whether it is the RPB or an individual partner.</p> <p>BJE reported Jason Lintern has already been invited to a future NWRPB meeting to speak to the Board about the requirement. Confirmation of attendance is awaited.</p> <p>NS agreed there was a real opportunity here to align this requirement to the transformation bids, which requires new concepts to be developed and roll out in a sustainable way. NS also agreed that as the Transformation funds will sit in the Regional Collaboration Team hosting this team there would be appropriate.</p> <p>DW informed the Third Sector would want to contribute also, but wasn't sure who would represent the sector as a limited number of individuals are available and enquired how broad could this be considered in terms of participation.</p> <p>MWil noted WG have not specified a criteria for the proposal which will enable the region to progress in the direction it chooses.</p> <p>JW enquired in relation to the clarity of the requirements and raised concerns as SCW and Health Education Wales are also looking to develop information hubs themselves. JW propose the partnership do not rush into any decisions without knowing other partners proposals to avoid duplication.</p> <p>BJE informed SCW and Local Authority Chief Executives' have also received a copy of this letter and will be aware of the proposal.</p> <p>John G added there were numerous identical groups in existence i.e. SCResearch Wales, funded by HEI's, and considers the hub a good idea if this was an enhancement of work, but not an identical group doing identical work.</p> <p>MWil added the funding could assist with a range of other possibilities discussed with J Lintern i.e. connection with SME's in North Wales for economic regeneration and public sector agencies, interest on good practice dissemination. MWil agreed that aligning this funding to the transformation fund, and progressing with an identical proposal process to that for A Healthier Wales seems the most pragmatic action to take.</p>	<p>ME to check with JL who is responsible for hosting.</p>
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	<p>GR asked that BJE work with colleagues to develop a bid for the NWRPB to consider. BJE confirmed that she would make contact with other organisations to see what is already in place and possibly planned within the region.</p> <p>MWim again brought attention to social care being a significant employer in North Wales which is constantly ignored for higher profile projects. There is significant capacity here given important for Health and Social Care as an employer.</p> <p>RS concluded stating this proposal will be valuable to North Wales to challenge the agenda and there is an urgency for the proposal, and the opportunity to share good practice will potentially be helpful for all.</p>	<p>BJE to work with partners to develop a bid for the NWRPB</p>
<p>6.</p>	<p><u>DTG – Funding Models to Meet Social Care Needs</u></p> <p>The board received an update from JW on the DTG funding models to meet social care needs.</p> <p>The report has been commissioned by WG via Social Services Directors in Wales to influence the crisis faced by social care funding, the offer in the next 20 years and influencing a potential levy taxation for Social Care.</p> <p>JW gave a summary and highlighted the crisis facing the whole of the service and suggestions to be considered for future taxation levy.</p> <p>Key priorities for utilising funding raised by a levy include;</p> <ul style="list-style-type: none"> • An ageing population and demonstrate positive planning for the future. • The workforce – pressure and the changing role of the workforce, national model of pay • Prevention • Service Improvements • Transformation and Integration. SS Directors welcome regional funding but see this as challenging if it's replacing core funding <p>JW noted the report has been accepted by WG and the report will support to influence the future of Health and Social Care.</p> <p>MWim added Care Forum Wales have contributed to the report and asked whether WG has considered the effect of the workforce and the proposal could act as a potential deterrent, considering other options with a lower tax rate.</p> <p>JohnG noted when cutbacks are being made the first service to suffer seems to be the preventative agenda and statutory funding should be put aside for this work-stream.</p>	

	<p>NS added early intervention and prevention is already being progressed but unfortunately is mostly funded via grants. JLe also noted the close relationship between support for carers and prevention.</p> <p>GR enquired whether there is a need for the NWRPB to develop a preventative strategy? JLo pointed out preventative elements are a key focus across all Local Authority services, not only within Social Services. NS also added the four transformation bids have a clear focus on prevention being a key driver, and all staff are progressing and focussing on preventative work.</p> <p>CB welcomed this report and proposes the sector needs to see major changes to adequately fund the service. The service could be supported to deliver low level care and support as part of other roles. The taxation route may not be a popular route, but nevertheless it does highlight the issue.</p> <p>CW also noted the important and timely issue in relation to the transformation bids to recognise the funding into the system, the new funding will never be enough unless the services also change. The service needs to operate differently and that opportunity rests with the transformation fund.</p> <p>NA raised that there is also a need to look at how core funding is being utilised by partners so that there is a clear picture of the funding within the health and social care system. GR asked NA to lead on collating this information to present to a future NWRPB meeting.</p> <p>GR thanked JW for the report and asked on the expectation from the Board.</p> <p>JW confirmed there is no expectation from the Board, only to note the work already completed.</p>	
7.	<p><u>Consultation on the Code of Practice on the delivery of Autism Service</u></p> <p>The board received an update from NA on the North Wales Integrated Autism Service and the current consultation on the Proposed Autism Code of Practice.</p> <p>The aim of the code of practice is to assist Local Authorities and Health Boards to deliver the ASD Action Plan 2016 and duties in law to assist people with autism, achieved in four ways: Assessment and diagnosis; getting care and support; raising awareness and training; and planning and checking services.</p> <p>The Code of Practice is out for consultation for the next 6 weeks and includes key proposed responsibilities for all partners. All partners need</p>	<p>Members to send responses to NA to collate regional response.</p>

	<p>to be aware of the consultation and a regional response will be completed by the regional service based in FCC.</p> <p>NA also requested that partners be aware of Section C which notes 'each RPB will have an ASD champion in their area' – RPB members to respond to this to inform the response. The NWRPB have discussed RPB ASD champion in the past and it was agreed at that time that a regional representative would not be required as individual partners have their own champions.</p> <p>DW requested this document to be circulated separately to NWRPB members.</p>	<p>Forward separate documents to NWRPB - RW</p> <p>Each partner to forward details of their respective ASD champion to BJE/RW.</p>
<p>8.</p>	<p><u>SCW Effect Report</u></p> <p>The board received an update from Gerry Evans, Director of Regulation and Intelligence/Deputy CEO, SCW on the work of SCW.</p> <p>SCW Board has recently reviewed the use of the Regional Facilitation Grant and the Social Care Wales Workforce Development Programme (SCWWDP) to support training in social care across Wales and the RPB have an opportunity here to influence SCW future priorities.</p> <p>The report looks at some of the main areas of work during 2017-18, how SCW have worked with people and organisations and supported the Welsh public service.</p> <p>Main discussion points noted: SCW have focussed on three main outcomes;</p> <ol style="list-style-type: none"> 1. Providing public assurance <ul style="list-style-type: none"> • Transforming care in the 21st century • Develop a code of practice for social care employers • Staff are equipped with the right skill, knowledge and character to work safely 2. Developing the workforce <ul style="list-style-type: none"> • Development of an all Wales induction framework for health and social care practitioners • Raising Welsh language skills through the 'more than just words' strategy • Review of social work qualifying education • Investing in the social care workforce 3. Leading and supporting improvement <ul style="list-style-type: none"> • Supporting people with dementia, carers, and the workforce with a dementia learning and development framework • Developing a 5 year care and support at home plan • Gathering digital stories to share good practice • Work with practitioners to change and develop practice and focus on 'What Matters' model 	

- Producing the first Wales SCW research and development strategy

GE informed SCW have also identified three improvement areas to focus as opposed to diluting efforts on a broad area;

1. Care at Home, and how to commission care at home;
2. Looked after children, working closely with the Ministerial group and looking at work on residential childcare and the models to be considered
3. Dementia, focussing on carers, providing support and community links

GR informed GE the NWRPB have been notified by WG of the expectation to set up a regional research, innovation and improvement hub, and whilst being aware of comments above the NWRPB want to avoid duplicating work. GR explained that BJE has the action to develop the NWRPB bid and will be in contact with SCW. GE welcomes this conversation, SCW are aware of the expectation and will work with the whole care sector to progress.

DW enquired if previous qualifications will continue to be recognised with the impending roll-out of new qualifications, and raised the issues of registration costs for short term contracts and staff turnover within the service.

GE confirmed staff have been encouraged to carry on with training as the old qualifications will continue to be recognised. SCW also recognise the issues with short term contracts and WG are currently exploring a more sustainable model for the sector.

MWim pointed out Care Forum Wales have long supported the workforce and note their concerns with the new qualification being too academically based and increase in costs will be inevitable as a result of commissioning and required training and registration from April 2020.

MWim enquired whether SCW are aware of the proportion of domiciliary care workers who have already registered in Wales.

GE advised around 1000 domiciliary care staff have registered to date. SCW and WG will monitor the situation very carefully and WG will shortly decide on a deadline date for applications and a firm statement will be announced. GE advised SCW are also progressing the issue of appropriately funding the sector.

JLe enquired on direct payment staff and due to the challenges in recruitment and retention whether this area is on the SCW's radar in terms of supporting people and the workforce.

GE clarified WG decided staff in this sector are not yet required to register, although SCW have a duty to support direct care workers and their employers.

<p>9.</p>	<p><u>ICF</u></p> <p>The board received an update from NA on ICF Quarter 3 position.</p> <p>Revenue - WCCIS and IAS are both projected to spend in full.</p> <p>Capital - North Wales allocation is £7.6m, approved MCP total is £5.3m, approved DCP £1.5m and currently it appears that there is around £169k projected underspend however, colleagues are working to bring this total down.</p> <p>Dementia – approved allocation £1.5m and current projected £162k slippage – working ongoing to avoid slippage, both on capital and dementia.</p> <p>With regard to revenue the total allocation of £11.5M is forecasted to be spent by the end of 4th quarter.</p> <p>NA requested all partners to note all WG discussions need to be directed through the ICF Project Manager in the Regional Collaboration Team as we are seeking to show a regional approach to the ICF.</p> <p>BJE pointed out to RPB members that the position on which NA is reporting is at end of quarter 3. Much work has been ongoing in the last few weeks. The underspend on Dementia and Capital has occurred due to the late notification of award of funding from WG – this was only received in December 2018.</p> <p>GR proposed to the NWRPB that if there is an underspend on ICF revenue at the end of the financial year, would members want this to be transferred to the Regional Collaboration Team to fund the regional meetings or are members content for the funding to be lost.</p> <p>MWil enquired whether this was covered within the governance arrangements for ICF. BJE advised of the existing Partnership Agreement for ICF which does cover governance arrangements, signed by all partners. Overspending is not permitted.</p> <p>DW stated it is very unfortunate ICF confirmation of funding from WG comes so late in the day. Members were of the opinion the funding is partnership money and should stay within the partnership. GR asked NA and BJE to ensure that arrangements are put in place to ensure any underspend is not lost.</p> <p>All members were in agreement for any underspend to be held by the RPB for partnership work.</p>	<p>Re-visit PA to strengthen governance arrangements.</p> <p>NA/BJE to put arrangements in place</p>
<p>10.</p>	<p><u>A Healthier Wales update</u></p>	

GR thanked everyone who have been involved with all four proposals and the effort undertaken to secure funding for North Wales. This is a significant opportunity to make a real difference for the region and a huge effort by all will be required to accomplish and deliver this transformation. The transformation is a contract between WG and the NWRPB, payments will be received from WG on results delivered, and there is a challenging time ahead for everyone to deliver on each work-stream.

The NWRPB will oversee all work on the transformation. BJE will be responsible for ensuring quarterly reporting to WG on each work-stream by working with the project sponsors. GR asked that BJE be invited to attend all work-stream board meetings so that she is cited on what is going on to ensure delivery.

To date two proposals have been approved and governance arrangements agreed; Together for Mental Health in North Wales and North Wales Together: Seamless services for people with learning disabilities.

A workshop has been arranged this afternoon to discuss the governance arrangements of the other two proposals; Community Services Transformation and Integrated Early Intervention and Intensive Support for Children and Young People.

The transformation fund governance for all four proposals will make the best use of existing governance arrangements, and will maintain working to regional principles and local delivery.

JW expressed concern at the number of staff posts that will be required especially within the Community Resource Transformation work-stream. JW also noted the importance for all partners to feel included and understand the expectations on them.

DW stated on behalf of the third sector that an early indication of expected resources would be helpful to ascertain the sectors involvement and to enable the third sector also to play an active part in the transformation.

Updates

North Wales Together: Seamless services for people with learning disabilities

NA reported the Programme Manager post has been filled and Planning Officers posts have been circulated recently. The LD Transformation Project Board has been established and there is an advert on the 'Sell to Wales' website looking for an established organisation to undertake and evaluation of the project.

	<p><u>Together for Mental Health in North Wales</u> LS reported governance arrangements will be reported to the RPB through the chair of T4MH board. The work-stream will be delivered through the Local Implementation Teams (LIT's) in each of the 3 areas through regional principles and local delivery. Housing do not have a seat on the T4MH board, but housing representatives attend the area LIT's and are heavily involved in all development work.</p> <p>LS reported the business manager posts are currently out to advert and training sessions are planned with the LIT's to inform everyone of the expectation and how the work-stream aligns to the strategy. All work-stream are complex and everyone have their own individual responsibility to feed into the local structure and be included. The transformation is not at all exclusive.</p> <p>ME informed the West are working on strengthening their ISB and sub-groups to inform everyone of the expectation from the transformation. The funding is critical, but strategies and direction will be in place to ensure the sustainability of the work-stream.</p> <p>Mary also noted the role of independent providers who are currently stretched to deliver the current services, and will depend on all work-stream leads to contact and inform providers.</p>	<p>Include housing on the easy read version of AHW</p>
<p>11</p>	<p><u>Any Other Business</u> GR informed the Board that the NWRPB had received a letter from the group opposing the closure of Blaenau Ffestiniog hospital in relation to the population assessment and area plan and a response, approved by DCC legal services was forwarded by the RPB. It appears that the group has now written to WG stating the RPB have not addressed their specific needs in the assessment.</p> <p><u>Meeting with Sally Rees (WCVA)</u> JLe raised the letter in the pack regarding a meeting of the Chair with WCVA. BJE reported on a recent meeting with Sally Rees (WCVA) which was arranged by WCVA as requested by WG. It is understood that Sally Rees will be writing a report to WG. JLe felt that in the spirit of partnership the Carer, service user and third sector reps should have been invited to attend with the Chair. BJE advised that she would provide this feedback to WG as it was them that had commissioned this work from Sally Rees.</p> <p>JL did note that Carer/Citizen representatives had also had a meeting with WG colleagues.</p> <p><u>IPC Commissioning</u> ME in her capacity as Chair of the Regional Commissioning Board informed board members the National Commissioning Board has offered to fund a regional workshop in the spring 2019, facilitated by IPC, to support and develop approaches to integrated commissioning</p>	<p>BJE to contact WG re Carer feedback</p>

	<p>intentions for families and children with complex needs, and RPB members will be invited to attend.</p> <p><u>PSB/RPB event 20.03.2019</u> Members were informed of the Regional Partnership Boards and Public Services Board event: Reflecting on emerging arrangements to be held in Cardiff 20.03.2019 – 2 or 3 representatives are expected from RPB.</p> <p><u>Health & Social Care Leadership Event – 12.03.2019</u> The following names have been forwarded to WG: Cllr Gareth Roberts, Bethan Jones Edwards, Marian Wyn Jones, Neil Ayling, Cllr Christine Jones, Clare Budden and Estelle Hitchon. Two more places available if anyone else from NWRPB wish to attend – names to RW/BJE</p>	
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