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NORTH WALES SOCIAL CARE AND WELL-BEING
SERVICES IMPROVEMENT COLLABORATIVE

Notes of the North Wales Regional Partnership Board Meeting

11 January 2018

9:00 am to 1:00 pm

Optic, St Asaph

Present: Teresa Owen (chair), Fon Roberts (in attendance for Alwyn Jones), Bethan Jones Edwards, Morwena Edwards, Bethan Jones, Charlotte Walton, Chris Stockport, Clare Budden, Cllr Bobby Feeley, Cllr Christine Jones, Cllr Joan Lowe (JLo), Cllr Liz Roberts, Cllr Dafydd Meurig, Ffion Johnstone, Jennie Lewis (JLe), Jenny Williams, Kevin Roberts, Marian Wyn Jones, Mary Wimbury (MWim), Craig MacLeod (in attendance for Neil Ayling), Siobhan Edwards (in attendance for Neill Anderson), Nicola Stubbins, Peter Williams, Rob Smith, Roma Hooper, Wendy Jones, Lynda Colwell.

Apologies: Judith Greenhalgh, Cllr Llinos Medi Huws, Estelle Hitcheon, Neil Ayling, Neill Anderson, Alwyn Jones, Mark Wilkinson, Shan Lloyd Williams, David Worrall.

In

attendance: Ann Woods, Chief Officer Flintshire Local Voluntary Council
Jane Green, Engagement Manager, Welsh NHS Confederation

1 Welcome, introductions and apologies

The chair extended a warm welcome to everyone. Introductions were made and apologies noted as above. A warm welcome was given to new members of the Board Cllr Dafydd Meurig and Roma Hooper as deputy for Dave Worrall.

2 Notes and actions of last meetings

Minutes of meeting 8th March were accepted as a true record.

February actions continue to be outstanding:

- Partners to advise when the LD Strategy has been through their political processes
- Each partner to forward details of their ASD champion.

Actions completed;

- Jason Lintern response: “The funding is for 2 years, although we reserve the right to extend by a 3rd year subject to the usual caveats of evaluation, progress, impact and continued availability of funding...so, plan for 2 years and demonstrate thinking / sustainability beyond that timeframe”.
- Changes have been made to the R, I&I proposal, and the final document has been included in today’s meeting pack for information which will be submitted to WG.
- CS and NS confirmed the Community Services Transformation and Children’s Transformation proposals have based their Terms of Reference on the T4MH Terms of Reference, with minor changes.
- All Transformation Fund leads have considered a generic reporting structure for each work-stream.
- ‘More Than Words’ has been included on the Leadership Group agenda in May.
- The proposals about the Citizens Panel will be brought to the NWRPB in June.
- Remuneration for carer and service user reps will be discussed at the NWRPB June agenda.

Actions

- MWJ to forward a copy of the T4MH strategy to JLe.

BJE reported the draft annual report will be brought to the June Board.

3 Social Value Forum update

BJE provided the background to the Social Value Forum requirements within the SSWBA. The board received an update from Ann Woods (AW) Chief Officer Flintshire Local Voluntary Council as chair of the Regional Social Value Forum steering group on the Social Value Forum progress report, which maps all work ongoing across the region.

It is a WG requirement under Section 16 of the SSWB Act for local authorities and health board partners to establish regional forums to support social value based providers to develop a shared understanding of the common agenda, and to share and develop good commissioning practice.

TO thanked AW for this detailed report and valuable work ongoing across the region within Social Value Forums.

JW also congratulated on this useful document, but pointed out the numbers of (known) social value organisations in the Conwy region (general) was incorrect, and will provide updated figures once reviewed.

LC reported on a recent meeting with Sally Rees discussing best practice information across Wales, and a meeting with Shelley Davies, WG in relation to the importance of social value, and suggested including this information in the report.

MWim noted Social Value is a part of WG's social economic strategy looking at SME's, and the important of having discussions which involves everyone.

CB enquired what were the challenges facing social value and questioned how the NWRPB could assist to ensure progress.

AW confirmed local authority partners are committed, with senior commissioning staff attending meetings. There is however, less commitment from BCU, which needs to be addressed.

TO agreed to take this action within BCU.

ME also reported social value was discussed in the recent Leadership Group meeting and the importance of retaining strong links with the Regional Commissioning Board, and compacts within the Third Sector being important for local discussions.

The NWRPB were in agreement to endorse the Social Value Forum Progress Report, and for the report to be sent to WG.

Actions

- JW to advise AW/MB of updated CCBC figures
- LC to forward social value update to AM/MB
- TO to action BCU rep on the Social Value Forum

4 Children's Partnership Priorities

The board received an update from Bethan Jones, BCU Area Director Central on the Children's Partnership Priorities.

The reports is designed to remind the Board, as there are a number of new members, the reason for selecting the priorities, identifying the challenges faced and for RPB members to consider how they could support the work-stream.

The six priorities were identified through two workshops held in 2017 and the work undertaken over the last two years has enabled partners to understand adverse incidents and the effects this has on the health and wellbeing of our future generations.

BJ reported overall the number of Children with complex needs are is increasing, with a varied range of demand and requirements. CCBC and BCU are working in partnership to develop and implement a joint enhanced formulation providing

support service for children at risk of family or placement breakdown or are Looked After, funded by ICF.

A recent Adverse Childhood Experience (ACE) pilot by BCU health visitors in Anglesey reported promising findings through providing opportunities to discuss and reflect what impacted the mother's own experiences of childhood, representing a key first step towards understanding how to support mothers who have experienced ACE's in achieving positive health and wellbeing for themselves and better outcomes as parents.

BJ also informed the Children's Transformation Group (ChTG) has been reconstituted to include local authority partners, housing and education representatives. The group is now titled Children's Partnership Priorities (ChPP).

TO welcomed the report and the importance of ensuring time is allocated to address the matters within.

CB urged more effective engagement with social housing organisations to assist with managing social issues – anti social behaviour, breach of tenancy, mental health.

JW also commented housing being a key area of the transformation bid, as most engagement will happen locally.

Local Authority Directors welcome the invitation to the ChPP meeting, but raised concern to the increase seen in the CAMHS waiting list and enquired how can the region assist to collectively address this issue.

MWJ pointed out this figure is incorrect and has an effect on how to deal with those children who really need the service. Arrangements are in place to develop resources to be used within schools which will endeavour to reduce the number of referrals. BCU colleagues will also link in to the national piece of work on the development of resources in other parts of Wales so that resources can be available earlier.

RH also informed partners the third sector are actively involved in the emotional wellbeing of young people, working with young people in education, and with education staff on how to identify issues.

Actions

- The NWRPB were in agreement to endorse the recommendations of the Children's Partnership Priorities:
 1. To note the progress that is being made on the Children's Agenda and to review the highlighted challenges with a view to identifying as RPB members what they can do to support.
 2. To endorse the decision of the Leadership Group to renew the role of the children's Transformation Group.
 3. To agree the development of a shared Regional Outcomes Framework for Children and young People in relation to Health and Wellbeing and an associated performance framework.

5 North Wales Workforce Board (NWWB) Update

The board received an update from Charlotte Walton, NWWB chair, on the current and future work programme of the NWWB.

The NWWB leads on behalf of the NWRPB on any strategic matters related to workforce planning, transformation and sustainability and has clear link to the four Transformation Programmes.

As an integrated Board, the NWWB will take forward joint planning and development of the community health and social care workforce, the delivery of the Regional Community Health & Social Care Workforce Strategy, linking in to other strategic boards as appropriate.

Activity over the last 12 months includes linking with Social Care Wales (SCW) national strategy and priorities; engagement with SCW Care and Support at Home Strategy subgroups; strengthening the involvement of the Board on the Regional Skills Board; reviewing the membership of the Board to include Education providers and supporting with the registration process.

Work planned includes reviewing the current work programme to re-focus on the requirements to be delivered through the four approved Transformation Bids, working with the lead sponsor of each project to agree which elements of their programme will be taken forward by the NWWB. Once completed, the NWWB will produce a strategic risk register and mitigation plans, in partnership with the Transformation Boards.

MWim raised a number of concerns:

- the registration of the workforce and the difficulties of participation what the issues will be due to the qualifications still being developed; the difficulties of recruiting and retaining staff with the registration of domiciliary care staff and the concerns how this will be developed; pressure on the workforce and being aware of providers' concern;
- Differences in payments and terms and conditions between public and private sector to be addressed.
- Sustainability of the nursing sector due to the lack of fee setting by BCU.

ME noted the need to include the Welsh language 'More Than Words', and maybe take the opportunity to share and align this work, in partnership with BCU.

Actions

- The NWRPB were in agreement to endorse the recommendations of the NWWB report.

6 What Matters workshop

Jane Green, Engagement Manager Welsh NHS Confederation attended to facilitate a 'What Matters' workshop with NWRPB members to review the NWRPB vision and priorities which follows on from the previous workshop held.