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NORTH WALES SOCIAL CARE AND WELL-BEING
SERVICES IMPROVEMENT COLLABORATIVE

North Wales Regional Partnership Board

Annual Report

2019/20



This report has been produced to meet the requirements set out by the Welsh Government in the Social Services and Well-Being (Wales) Act 2014

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(Photo taken April 2019)

Foreword by the Chair of North Wales Regional Partnership Board (NWRPB)

Teresa Owen, Executive Director Public Health, Betsi Cadwaladr University Health Board



As the Chair of the North Wales Regional Partnership Board, I am pleased to introduce our 2019/20 annual report.

2019-20 was another busy year for the partnership. Our focus at the start of the 19/20 year was delivery of our transformation programmes and of course 'A Healthier Wales' approach underpinned all our thinking. Updates on the progress of these programmes are included in this report, and I look forward to sharing further information in the coming months on the difference the programmes are making to the people of North Wales.

Just before Christmas 2019, we worked with Welsh Government to hold three large events with 'A Healthier Wales' focus across the region. Turnout was excellent, and clearly lots of interest amongst our stakeholders and we received rich feedback at the events. Charing those events has highlighted to me the need for us - as a North Wales RPB, to communicate better with stakeholders and individuals about the new ways of working and the differences being made to people's lives in North Wales— for the better.

Of course, towards the end of the financial year, Covid19 emerged. It's certainly been a challenging time for all of us, and especially the most vulnerable in our society. Our teams have worked diligently throughout the period to serve our residents during this time. My thanks to everyone for their care and compassion during this time. Covid19 has also forced us as RPB members to work differently, and to utilise technology to optimise strategic discussions and support operational activity. Most importantly, the value of partnership working, has once again been highlighted to us all. I personally reflect that the constructive, and at times challenging, discussions we've had at the RPB over the last few years, have helped us as partners to work together better during this significant pandemic. More of Covid19 in the 2020/21 report I expect.

I'd like to say thank you to all the Board members for their ongoing commitment and support to the RPB agenda. The work of the transformation programmes is making a difference on the ground, and needs to mature further. Scale and pace are now the key challenges in our new world with Covid19. And whilst we focus on Covid 19, we must be relentless in our delivery on the 'A Healthier Wales' approach

Best wishes - Teresa Owen

1. Partnerships Governance and Development Review

This section of the Annual Report sets out the purpose, role, membership, operating structure and key priorities of the Regional Partnership Board. It outlines the key partnership development over the last year and progress on implementing changes in the revised Part 9 Guidance

1.1 Purpose, Role, Membership, Operating Structure and Key Priorities

The NWRPB meets on a bi monthly basis and is now holding a mix of business meetings along with development sessions. During 2019 the Board reviewed and updated its vision statement

Vision statement

Working together to improve the wellbeing of people and communities

Guiding principles

The NWRPB agreed its guiding principles in November 2016 and these remain fit for purpose:

- Whole system change and reinvestment of resources to a preventative model that promotes good health and well-being and draws effectively on evidence of what works best
- Care is delivered in joined up ways centred around the needs, preferences and social assets of people (service users, carers and communities)
- People are enabled to use their confidence and skills to live independently, supported by a range of high quality community based options
- Embedded co-production in decision making so that citizens and their communities shape services
- We recognise the broad range of factors that influence health and well-being and the importance of the links to these areas (including education, housing, welfare, reduced homelessness, economic growth, regeneration, leisure and the environment).

Tom was invited to join the weekly social group run by the Dementia Support Worker where many of the activities Tom enjoyed took place. Transport to and from the group was arranged. Tom attended the group and whilst clearly nervous on arrival he quickly got involved in a game of dominoes and went on to lead in the reminiscence quiz. Tom now attends every week.

“It’s like having the old Tom back. He’s so much happier now. I thought it was a sign that his dementia had got worse but I can’t believe the change now”.

ICF Funded Dementia Support Worker

1.2 Role of the NWRPB

The NWRPB's Terms of Reference is reviewed annually however, the role of the Board remains the same and is to:

- Ensure that there is an agreed shared vision and a clear direction of travel for service development and integration of health, care and well-being
- Ensure that there are shared plans and strategies in place (supported by appropriate business cases) for delivering on the vision
- Ensure that the strategic plans are evaluated and reviewed against agreed and understood outcomes and performance indicators
- Lead a strategic approach to communicating and publicising the direction of travel and the progress made
- Ensure that the principles of the Board are upheld
- Maintain an effective overview of the resources allocated
- Report to the Regional Leadership Board on progress, key issues and exceptions, escalating any barriers to progress within the NWRPB for resolution
- Ensure that an annual report on progress is prepared and delivered as required by the Welsh Government.

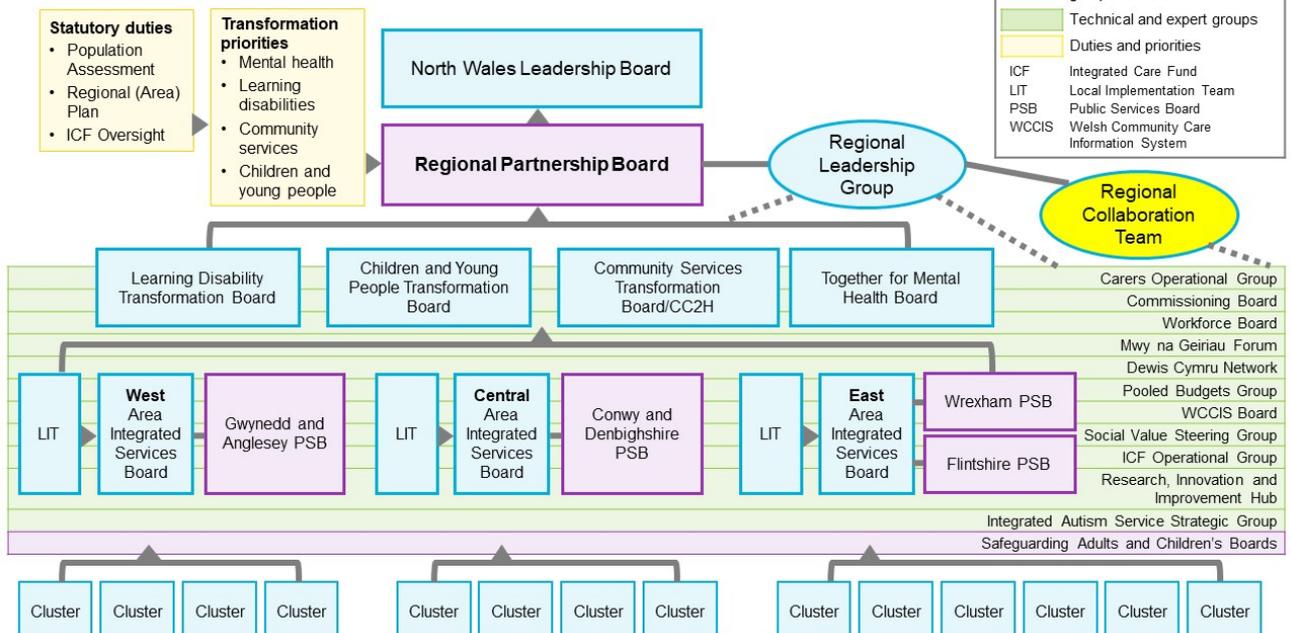
The NWRPB formally reports to the North Wales Leadership Board. The NWRPB's business and the business of the regional sub-groups is managed by the Head of Regional Collaboration and members of the Regional Collaboration Team.

The governance structure of the NWRPB was formalised in 2019 and the structure is shown below. Our Terms of Reference were reviewed in June 2019. The membership of the NWRPB (as at end of March 2020) is attached in Appendix 1.

North Wales Regional Partnership Board (NWRPB):
Delivering Transformation Regional Structure



	Statutory boards
	Non-statutory boards, teams, groups and clusters
	Technical and expert groups
	Duties and priorities
ICF	Integrated Care Fund
LIT	Local Implementation Team
PSB	Public Services Board
WCCIS	Welsh Community Care Information System



1.3 Key Partnership Development

We have engaged with and participated in all the Welsh Government learning events and meetings with the Minister during 2019 as part of our partnership development.

In April 2019 RPB members attended a 'What Matters' workshop facilitated by Welsh NHS Confederation to review the NWRPB vision and priorities.

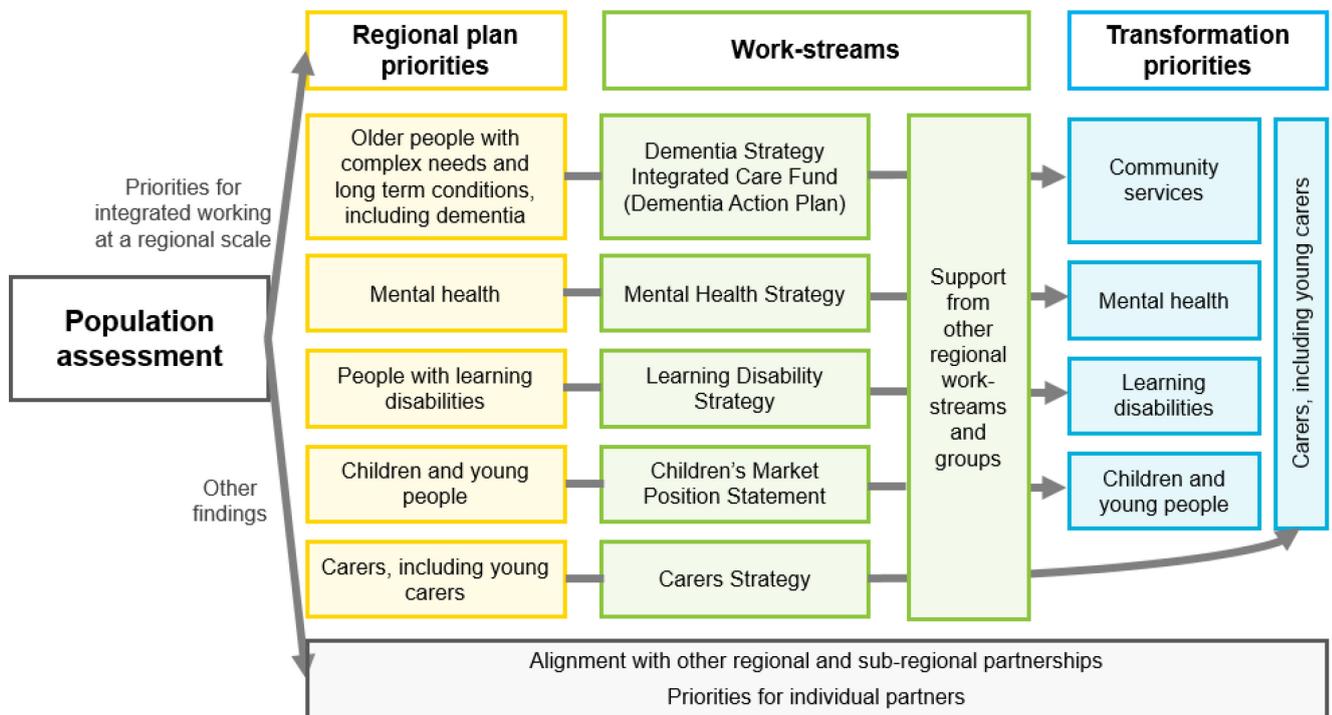
Following a workshop held in September 2019, the RPB medium/long term strategy was finalised which provides focus and priority.

In February 2020 a learning event considered RPB challenges and opportunities and focused on 'to what degree is RPB seen as a real driver and change'. The event also highlighted the different stages of maturity for each RPB, and how the present work expected from the RPBs has changed considerably from the original purpose.

The RPB continues to work with the Public Services Board to provide a coherent local and regional response to the wellbeing needs of individuals.

We attend conferences and seminars to showcase the work of the RPB at a local, regional and national level e.g. the National Social Care Annual conference.

We have finalised our priorities and focus document for the short term and longer term. This links to our Area Plan and the current priorities for the RPB.



1.4 More Than Just Words Forum

The membership of the More Than Just Words (MTJW) Forum includes Local Authorities, the Health Board, Social Care Wales, Wales Ambulance Service NHS

Trust, HEIW and Bangor University School of Healthcare Science. The forum met quarterly to facilitate the MTJW agenda, sharing information and examples of good practice. Attendance at the forum has been excellent with all partners actively supporting this important agenda. One of the recommendations from the Forum was for partner organisations to make a commitment to ensure that all leaders attained level one in Welsh. Because of this, the NWRPB gave a commitment that non-Welsh speaking members would undertake the 10-hour Welsh on-line learning to attain level one training.

Members of the forum have been working together on the recommendations/actions required within the More Than Just Words framework. Although challenges remain, the forum have noted that progress is being made on several fronts. Given the advancements in digital technology, the forum is keen to give its attention to how it can both support and influence how technological / digital changes take note of Welsh Language requirements at the design phase. The Executive Director of the Health Board attended the forum in February to discuss the issue and agreed to link with the MTJW Forum as part of the Digitally Enabled Clinical Strategy of the Health Board. The Forum has also advised other committees and working groups of our commitment to support developments from the outset.

1.5 Progress on implementing changes in revised Part 9 guidance

Following receipt of the updated Part 9 Codes and Guidance in January 2020, the NWRPB was due to discuss the required changes at its meeting in March, but due to COVID-19, this had to be deferred. Registered Social Landlord representatives joined the RPB in December 2018 and February 2019 respectively; the Chair of the RPB will seek nominations for the Education and Local Authority Housing representatives via the regional Chief Executives Forum.

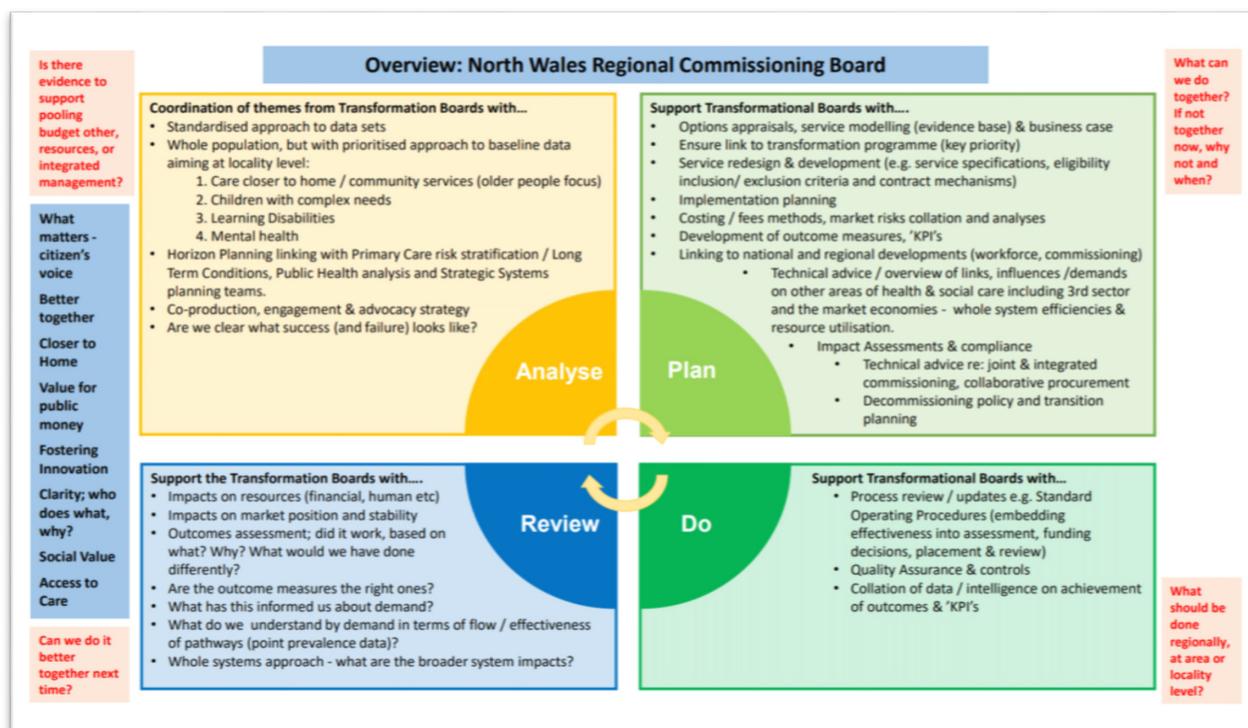
The Children's Commissioner for Wales attended to discuss the work of the RPB in delivering the priority to establish integrated services for 'children with complex needs due to disability or illness and for children and young people with mental health problems'. There is a sub-group of the RPB already established which currently over-see the delivery of our partnership Children and Young People Transformation programme.

We have a long standing Strategic Commissioning Hub within the region which is underpinned by a partnership agreement and funded by partners. The work programme is aligned to the work of the Transformation Boards, identifying where it could add value / support the transformation agenda:

“The family therapist was pivotal to ensuring that our boy would manage the transition to Wales. She was a breath of fresh air and developed such a strong rapport with us and our boy.

She brought great insight into his needs at a time when we needed the affirmation and support. We wanted to take this opportunity to let you know that your amazing support will be remembered forever.”

ICF Funded Repatriation and Prevention Service, Flintshire



North Wales Local Authorities became full signatories of the Children's Commissioning Consortium Cymru ("the 4 C's") in 2019/20. The 4Cs leads on the establishment and monitoring of procurement frameworks for residential care and independent fostering services for children and young people in Wales.

The hub has maintained an oversight of market risks, particularly in relation to domiciliary care and adult care homes and initial work commenced in preparation for a requirement to establish market stability reporting at local and regional levels.

The North Wales Quality Services (Delivering What Matters) procedures have been reviewed and published.

The region has set up a pooled budget for Care Home provision across the region. KMPG evaluated our arrangements considering the maturity level of 6 aspects:

- Purpose & scope of pooled funds
- Fund governance arrangements
- How decisions are made around the fund's use
- How the pooled fund's risk is shared
- Initial outcomes of pooled funds
- Future Development
- Collaboration

The KMPG report concluded that

'North Wales RPB could articulate more clearly their tangible goals and plans for the regional pooled budget for care homes for older people, particularly in relation to their

wider transformation agenda. In addition, the RPB could consider physically pooling their funds to maximise benefits of a unified budget and risk sharing to deliver a seamless service.'

Our Regional Workforce Board continues to support the delivery of the North Wales Community Health and Social Care Workforce Strategy through the continuous improvement and development of a work programme that remains flexible but focussed, to ensure that all national strategies and priorities are fully integrated into the delivery programme.

Strategic priorities for the Regional Workforce Board continue to be:

- Workforce sustainability
- Learning and development
- Workforce intelligence

The Board continues to support existing national strategies and priorities which include the national WeCare campaign for attraction, recruitment and retention of care workers. To complement this, research is being carried out in order to develop a business case to identify alternative models for the provision of staff. This research project will be completed by end of March 2021.

A workforce development programme that provides training to support the need to meet regulatory requirements for qualifications and/or registration of care workers with Social Care Wales also continues.

We take up every opportunity to promote and share the work of our RPB we have a range of materials and documents that we share publicly. The work of the RPB and its work streams is available at www.northwalescollaborative.wales.

"I would like to take this opportunity to thank the RPB for the iPad we have received in our care home. We have set it up and have made it available to all our residents. It has proved to be a fantastic opportunity for them to be able to stay in contact with their relatives. One of our residents hasn't seen his brother who lives in Canada for almost 18 years. It was a wonderful experience for them to see each other through video messaging on the iPad, and indeed for all of our residents to have the opportunity to see their loved ones regularly, and to be able to reassure them that they are safe and well."

365 iPads funded from ICF Capital, Community Transformation Funding and Macmillan Cancer Care

2. General Progress Update on Delivery of Area Plan

This section of the Annual Report sets out progress against key objectives from the area plan and priority areas for integration under Part 9 guidance including outcomes achieved for service users and carers. It considers specifically the priority groups set out in the Population Needs Assessment.

In line with the requirements of the Social Services and Well-Being (Wales) Act 2014 during 2019-20 the NWRPB continued to develop its approaches to integrated services for its priority areas.

2.1 North Wales Area Plan

The Area Plan sets out the priority areas for integration of services between health and social care and this sets out the direction of travel for the Board. The Area Plan sets out how the region will address the priority areas identified in the Population Needs Assessment, this remains the golden thread to specific areas of work within the region.

2.2 A Healthier Wales

The NWRPB priority for 2019/20 was the delivery of its 4 transformation programmes for 'A Healthier Wales' which was designed to see the rapid development of integrated community based services across the region, building on and rolling out what has been found to be successful in bringing positive outcomes to citizens.

2.2.1 Community Services Transformation Programme



Community Services Transformation is an ambitious programme of work that aims to better integrate health and social care services at a locality level for older people including those living with dementia, people with physical disabilities and unpaid carers.

At the heart of this place-based model is a determination to deliver enhanced integrated governance arrangements as well as develop operational delivery structures that ensure a seamless and co-ordinated approach to the delivery of health and social care.

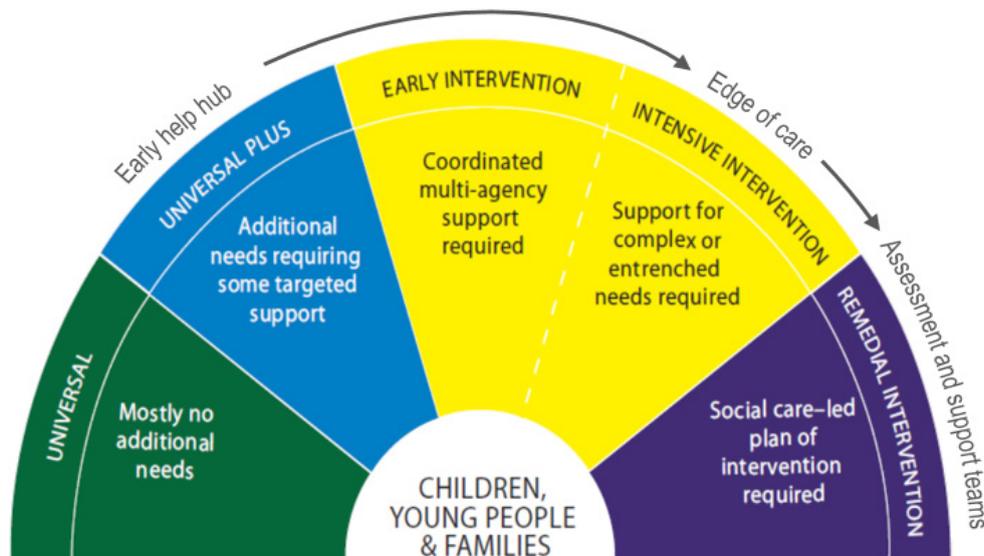
Considerable work has been undertaken in order to build a robust programme for change. The agreed outcomes for this work are to:

- Improve the citizen's experience of health and social care services by ensuring seamless provision with robust communication
- Improve outcomes for citizens by delivering care and support, based on what matters to individuals
- Release the capacity and capability of community health and social care services to respond to people's needs, delivering care closer to home
- Manage demand for statutory services by refocusing attention on improving self-care, early intervention and prevention, including anticipatory care planning
- Shift focus and resources away from the acute and into the community

Transforming the way in which community health and social care services work together is a long-term piece of work. Progress has been made to place partners in a strong position to deliver real change. Throughout this year we have:

- Developed robust Area-level project plans that respond to the local context and need in order to further develop and enhance integrated working, building on what works well as well as testing new ways of working
- Built strong project teams to define and deliver transformation within the Areas, and to work within operational teams to help change culture
- Worked with the NHS Delivery Unit to begin the process of mapping the capacity of our community services both now and in the future
- Agreed five Pacesetter projects, to focus on some of the key learning for integration – governance and leadership, commissioning, workforce, IT and infrastructure
- Provided 365 iPads to care homes, hospices, hospitals, supported living accommodation as well as people living in their own homes in the community, in order to support virtual visiting and on-line consultations
- Commissioned a scheduling system which is being piloted in a number of CRTs
- Recruited a facilitator to unpick enshrined hospital discharge process
- Worked with Public Health to develop a consistent and robust locality needs assessment template
- Commissioned a legal expert to scope models of integration to support partners navigate moving forward within the context of existing statutory frameworks

2.2.2 Children and Young People Transformation Programme



Children and Young People Transformation embraces an overall objective to achieve better outcomes for children and young people through the implementation of service models that will enable access to support that builds emotional resilience in children, young people and their parents/carers and addresses the root causes known to contribute to emotional distress and risk of family/placement breakdown. The Programme is supporting cultural and workforce change to deliver this in a sustainable way and has been designed to work with children, young people and families as a whole system approach.

There are three strands to the programme:

- A multi-agency drive to improve the emotional health, wellbeing and resilience of children and young people through integrated early intervention and prevention including the development / further refinement of locality early help hubs
- To research and develop evidence-based 'rapid response' (crisis outreach) interventions for children and families on the edge of care
- To develop short term residential services

A number of early milestones and achievements indicate a fresh injection of thinking and appetite for change at pace:

- There is a dedicated Programme Management Team in place
- Three multi-agency sub regional teams have been established and are meeting regularly to lead implementation of sub-regional projects
- A Theory of Change has been co-produced with the support of each of the sub-regional teams/emotional health, wellbeing and resilience steering group
- Baseline data of relevance to the project have been collected and analysed
- Baseline interviews have been undertaken with professional stakeholders to establish their perceptions of current arrangements (before the programme is implemented) and to take their advice about implementation

2.2.3 Learning Disability Transformation Programme

The foundation of the *North Wales Together* programme is the North Wales Learning Disability Strategy which was written and approved in 2018-19.



The Programme was formally launched at Venue Cymru in June 2019 and brought together people with learning disabilities, parents, carers, professionals and government officials, to plan how we will make a real difference in our region.

The programme has a 3 phased approach to 5 work streams to enable the team to co-produce with partners' priority areas based on the strategy. The work streams are:

- integrated structures
- workforce development
- commissioning and procurement
- community and culture change
- assistive technology

During June to September 2019 a mapping exercise identified existing good practice, opportunities for replicating and scaling up and also gaps. The co-production and consensus of priorities areas and models to be implemented was then completed by December 2019. The implementation of the priority areas and models commenced in January 2020. The following were also achieved during the year:


 North Wales Together
 Gogledd Cymru Gyda'n Gilydd
Seamless services for people with Learning Disabilities
 Gwasanaethau ddi-dor i bobl ag Anableddau Dysgu

TREAT ME WELL	LET ME BE IN CHARGE OF MY OWN LIFE	HELP ME BE THE BEST I CAN BE	ALWAYS BE HONEST
<p>Everyone is an individual and should be treated with dignity and respect.</p> <p>"respecting me includes respecting my space, my things, my decisions and my relationships"</p> <p>"listen to me and take the time to get to know me!"</p> <p>"Be kind"</p> <p>TOP TIPS</p> <ul style="list-style-type: none"> • Communicate in an open, accurate and straightforward way • Don't use jargon • Protect and respect peoples confidential and personal information • Use humour appropriately • Check how people want to be addressed • Be on time and do what you say you will do 	<p>Voice, choice, control and independence is at the heart of everything we do</p> <p>We embrace coproduction</p> <p>"I want to have choice about where I live and who I live with"</p> <p>"support me to do what I want to do and listen to me"</p> <p>"I want to feel important and be able to make my own decisions"</p> <p>TOP TIPS</p> <ul style="list-style-type: none"> • Empower, encourage and enable people who need care and support to do things for themselves and to make their own decisions. • Support individuals to maximise their decision making and have control over their own lives 	<p>We deliver person centred care, putting the person at the heart of everything we do and helping them achieve their potential</p> <p>"learn from me and recognize what I am good at"</p> <p>"help me learn new things"</p> <p>"give me just enough support"</p> <p>TOP TIPS</p> <ul style="list-style-type: none"> • Be prepared to take positive risks, clearly explaining the consequences to others • Look at tackling new and emerging problems creatively. • Don't see mistakes as a bad thing, see them as an opportunity to learn and grow • Be warm, kind, empathetic, reliable and compassionate in your actions 	<p>We are always honest and transparent and not afraid to say when something goes wrong</p> <p>We are self-aware and regularly reflect on the work we do, how we do it and the impact we have on those being supported.</p> <p>"I want people to just be honest with me and tell the truth"</p> <p>TOP TIPS</p> <ul style="list-style-type: none"> • We learn from others and share knowledge and best practice • Seek, reflect on and learn from feedback from colleagues, individuals and families • Have the courage to speak up and challenge others when you have concerns about the quality or safety of care being provided

- Co-production of a North Wales Values and Behaviours Framework for staff supporting individuals with a learning disability.
- Launch of the Active Support Community of Practice attended by 55 participants.
- Publication of the first interim evaluation report for the programme
- Successful co-commissioning of 52 pilot projects to support the programme

2.2.4 Together for Mental Health Transformation Programme

The objective of this programme is to drive the changes required to ensure a 'whole system' approach but so far has focused on transforming the community and primary care elements in order to stem the flow into specialist services in the system. The focus has been to develop a regional model for early intervention and crisis prevention, which is known as the ICAN Integrated Pathway, which includes provision to develop:

- ICAN Community Hub
- ICAN Primary Care
- ICAN Unscheduled Care
- ICAN+ Step Up/Step Down



Significant progress had been achieved against key programme milestones and in particular in the establishment of ICAN Community Hubs (x8) and Primary Care partnerships across the region. Several launch events at Community Hubs were undertaken during February 2020 that demonstrated a true partnership approach and asset based approach to service development.

2.2.5 Research, Innovation and Improvement Coordination Hub

We successfully bid for funding to set up a Research, Innovation and Improvement Coordination Hub for North Wales. The aim of the hub is to coordinate research, innovation and improvement activity in North Wales to understand how health and social care services can work together better. It is part of the Welsh Government commitment in A Healthier Wales to establish a nationally coordinated network of hubs to inform new integrated models of health and social care.

Projects completed during 2019-20 to support the work of the hub included digital horizon scanning; project visits to look at the Multi Systemic Therapy: Family Integrated Transitions (MST-FIT) models; and research into innovative and alternative approaches to addressing staffing problems in health and social care.

2.3 North Wales Dementia Strategy

During 2019-20 the Regional Partnership Board developed an integrated Dementia Strategy for North Wales. The strategy was developed with people affected by dementia and with a wide range of partner organisations. Around 250 people took part in the initial consultation and a further consultation event was held in November 2019 attended by 150 people.



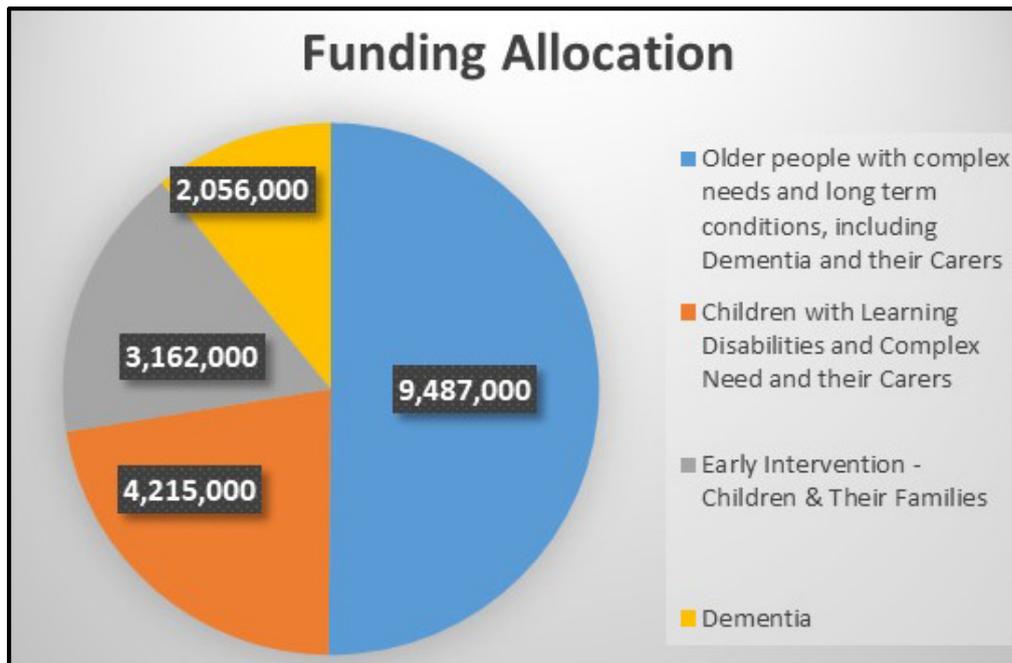
The strategy is based around the themes of the Welsh Government Dementia Action Plan with the addition of a specific priority for carers. These themes were supported by the consultation findings:

- Risk reduction and delaying onset
- Raising awareness and understanding
- Recognition and identification
- Assessment and diagnosis
- Living as well as possible for as long as possible with dementia
- The need for increased support
- Supporting carers

The strategy sets out actions under each of the themes to improve and support the integration of services. It recommends that the North Wales Dementia Strategy Steering Group oversees the implementation of the strategy, which is linked to the production of the Dementia Action Plan report required by Welsh Government.

2.4 Integrated Care Funding

During 2019-20 a total of £18.92m Integrated Care Fund (ICF) revenue funding was invested in 124 projects across our region. Almost £5.7m was spent on projects that directly supported carers and £2.4m investment went to support projects run by third sector organisations.



The following groups are priority areas of integration and all regional ICF programmes must address them in line with their regional population assessments and area plans:

- Older people with complex needs and long term conditions, including dementia;
- People with learning disabilities;
- Children with complex needs; and
- Carers, including young carers

The development of projects to support older people with complex needs and long term conditions has continued. These include Community Resource Teams; falls prevention programmes; step up and step down facilities to prevent hospital admissions and facilitate earlier discharges. These include over 30 projects to support people with dementia and their families such as developing dementia support teams to provide flexible outreach support. Specifically, we are supporting a range of initiatives to support the implementation of the National Dementia Action Plan.

The 35 projects to support people with learning disabilities include Independent Living Training, Community Navigators and Planning for the future.

There are 22 projects that provide early intervention to young people and their families which include Repatriation and Prevention services, Domestic Abuse Intensive Intervention Worker and Resilient Families service.

“Thank you for all your support and encouragement... we’ve learnt so many new skills, tough but equally rewarding. Thank you for making a difference in our lives.”

Feedback from parent whose child remains in her care.

ICF Funded Resilient Families Project, Ynys Môn



There are 39 projects which directly support carers in our region

- 1,151 children received an Early Intervention service funded by ICF
- 671 families worked with an Early Intervention service funded by ICF
- 2,718 people were supported by LD Services funded by ICF
- 12,102 people were supported by Older People’s Services funded by ICF
- 574 staff in Older People’s Services were trained in falls prevention

2.5 Winter Funding

Welsh Government initially allocated £5.7m funding to NWRPB to support the delivery of the Winter Plan. This came in 2 separate allocations (NWRPB £3.6m and BCUHB £2.1m) with a request for the submission of one Winter Plan across the region. Subsequently a further £2.1m was allocated in January 2020.

There were 7 themes underpinning the winter plan:

- Optimising cross organisational and sector working
- Urgent primary care/out of hours’ resilience
- Preventing unnecessary conveyance and admission to hospital
- Discharge to assess/recover
- Community step down capacity
- An enhanced focus on the respiratory pathway
- An enhanced focus on the frailty pathway

There was a rigorous review of delivery against the plan and we were required to report monthly on:

- Reporting arrangements
- Successes / Benefits realised
- Barriers
- Lessons Learned
- Partners Involved in delivery

Tuag Adref / Homeward Bound

The Tuag Adref / Homeward Bound project in the West area aligned pathways and enabled hospital discharge staff to access Community Resource Teams and Support Workers to support rapid discharge. This scheme was operational at Ysbyty Penrhos Stanley, Ysbyty Bryn Beryl, Ysbyty Alltwen, Ysbyty Eryri, Ysbyty Dolgellau and Ysbyty Gwynedd. During December – February 1244 bed days were saved and 152 admissions avoided

3. Communication, Engagement & Social Value

This section of the Annual Report sets out how the Board engaged directly with service users or citizen panels and promoted co-operation and participation with relevant partners and others. It outlines how the Board has engaged with stakeholders from the third and independent sectors and has progress to establish social value forums to promote social value and share good practice

3.1 North Wales Engagement

A review of engagement activity in North Wales was undertaken as a requirement by Social Care Wales' Regional Facilitation Grant. A range of ways that individuals and carers can have their say about care and support services in North Wales were identified at both regional and local levels. The report was well received, by Social Care Wales and is published on the NWRPB website. The NWRPB continue to engage with citizens through the North Wales Citizen Panel.



Pictured are young people from the Denbighshire and Conwy Child and Adolescent LD Service who volunteered at the Children's LD event

3.2 North Wales Citizen Panel

The North Wales Citizen's Panel gives people a chance to have their say on health and social care services. It is a virtual panel and people can take part in many different ways (based on their preference) including phone call or face-to-face interviews, social media, online chat, online or paper surveys.

The aim of the panel is to gather opinions from communities about the needs of individuals to feed into the developments across the region.

The Panel continues to be managed by Community and Voluntary Support Conwy (CVSC) and funded by the 6 Local Authorities. The Regional Collaboration team manage the contract with the CVSC on behalf of the partners.

The panel includes 254 citizens including young people from the age of 16, adults and Carers (www.llaisygogledd.wales)

3.3 North Wales Social Value Steering Group

The NWRPB, supported by the Social Value Forum Steering Group continues to support local authorities and partners through:

- Working with the North Wales Social Value Network to promote the development of not for private profit organisations (including social enterprises, co-operative organisations, co-operative arrangements, user led service and the third sector) to provide care and support and support for carers, and preventative services.



Pictured are some of the attendees at the Dementia Strategy event in November 2019

- Promoting collaboration to maximise social value and co-production across all providers delivering health, social care and/or well-being services in North Wales.
- Promoting partnership and networking opportunities across sectors
- Identifying, sharing and learning from good practice
- Challenging roles embedded in the organisation and influencing practice development and innovative approaches with commissioners and procurement departments to commission and procure services which deliver social value.

3.4 North Wales Carers Groups

The North Wales Carers Operational Group (NWCOG) and North Wales Young Carers Operational Group (NWYCOG) continue to support the NWRPB to deliver on the carer's strategy.

Action plans have been developed and are reviewed regularly for both NWCOG and NWYCOG to monitor the progress of individual partners within the operational groups to measure themselves against the strategy's core standards.

Unfortunately, carer engagement events planned for the end of 2019/20 were cancelled due to the current pandemic but engagement with carers via the carer representatives on the board has continued during the year.

Work is underway to develop an Investors in Carers Scheme across North Wales that will be linked to the strategy's standards and aspirations.

4. Forward Look

This section of the Annual Report outlines the identified priorities the RPB will focus on in 2020-21 and beyond, referencing where Covid-19 has impacted and prompted a change in direction or priority.

4.1 Covid Impact

During mid-March 2020, COVID-19 arrived The March 2020 RPB meeting could not proceed as originally planned and the RPB wasn't then re-convened until 18th May 2020. Arrangements were put in place for RPB meetings to take place virtually.

To ensure that RPB members remained informed, a newsletter was produced in April and circulated to members of the NWRPB to highlight the immediate effects of COVID on its programmes and the grant funding streams. A temporary governance arrangement was put in place, which RPB members endorsed. Prior to being able to re-convene virtual RPB meetings, and when urgent agreements were required, the temporary governance arrangements enabled RPB business to continue virtually by email.

4.2 Priorities for 2020-21 and beyond

We have finalised our priorities and focus document for the short and longer term. This links to our Area Plan and the current priorities for the RPB. This is shown in section 1.3



The NWRPB stand at the 2019 Social Care Conference



Denbighshire Dementia Aware stand at the Dementia Strategy event



Appendix 1 – Membership of the NWRPB

As at end of March 2020

Name	Title
Bethan Jones Edwards	Head of Regional Collaboration
Bethan E Jones	Betsi Cadwaladr University Health Board
Fon Roberts	Isle of Anglesey County Council
Alwyn Jones	Wrexham County Borough Council
Dr Chris Stockport	Betsi Cadwaladr University Health Board
Clare Budden	Housing Representative
Cllr Bobby Feeley	Denbighshire County Council
Cllr Christine Jones	Flintshire County Council
Cllr Joan Lowe	Wrexham County Borough Council
Cllr Louise Emery	Conwy County Borough Council
Cllr Llinos Medi Huws	Isle of Anglesey County Council
Cllr Dafydd Meurig	Gwynedd Council
David Worrall (to end of December 2019) Roma Hooper (Action for Children from 1.1.20)	Third Sector Representative
Estelle Hitchon	WAST (Co-opted)
Ffion Johnstone	Betsi Cadwaladr University Health Board
Jennie Lewis	Carer Rep
Jenny Williams	Conwy County Borough Council
Judith Greenhalgh	NWRLB/CEO Representative
Kevin Roberts	North Wales Fire and Rescue Service (Co-opted)
Lynda Colwell	Third Sector Representative

Name	Title
Marian Wyn Jones (up to end of December 2019) Lucy Reid (from 1.1.20)	Betsi Cadwaladr University Health Board
Mark Wilkinson	Betsi Cadwaladr University Health Board
Mary Wimbury	Provider Representative
Morwena Edwards	Gwynedd Council
Helen Corcoran (from Nov 2019)	North Wales Police (Co-opted)
Neil Ayling	Flintshire County Council
Nicola Stubbins	Denbighshire County Council
Peter Williams	Carer Rep
Rob Smith	Betsi Cadwaladr University Health Board
Richard Weigh (up to end of June 2019) Steve Gadd (from Sept 2019)	Chief Finance Officer (Section 151) (Co-opted)
Shan Lloyd Williams	Housing Representative
Teresa Owen	Betsi Cadwaladr University Health Board
Wendy Jones	North Wales VSC's (Co-opted)
Ruth Whittingham	Regional Collaboration

Appendix 2 Statutory provisions

The partners of the NWRPB have entered into an 'Integration Agreement which is a legal agreement which enshrines their commitment to working together on key identified projects that lend themselves to integrated services and pooled budget arrangements.

The following statutory provisions are permitted to be used to underpin the NWRPB's work:

- Part 9 of the Social Services & Well-being (Wales) Act 2014 – in particular sections 166 and 167 and associated regulations (the Partnership Arrangements (Wales) Regulations 2015).

Other legal powers relied upon in support of regional partnerships entered into include:

- The National Health Service (Wales) Act 2006 – in particular sections 1, 2, 10, 33 and 38, 82.
- S9 Local Government (Wales) Measure 2009 powers in respect of collaboration with other local authorities.
- Local Government Act 1972 - in particular s2 which gives local authorities powers to do anything which it considers is likely to achieve any one or more of the following benefits: the promotion or improvement of the economic, social or environmental well-being of the area and section 113 which enables one local authority to place its staff at the disposal of another or health authority or Health Board.
- S111 Local Government Act 1982 provides for a local authority to have the power to do anything which is calculated to facilitate, or is conducive or incidental to, the discharge of their functions.