



North Wales Population Needs Assessment

Young people's survey



CYDWEITHREDFA GWELLA GWASANAETHAU
GOFAL A LLESIANT **GOGLEDD CYMRU**
NORTH WALES SOCIAL CARE AND WELL-BEING
SERVICES IMPROVEMENT COLLABORATIVE



GIG
CYMRU
NHS
WALES
Bwrdd Iechyd y Prifysgol
Betsi Cadwaladr
University Health Board



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Iechyd Cyhoeddus
Cymru
Public Health
Wales



CYNGOR SIR
YNYNYS MON
ISLE OF ANGLESEY
COUNTY COUNCIL



sir ddinbych
denbighshire
County Council



Hello

We are the North Wales Social Care and Wellbeing Improvement Collaborative. We are made up of Betsi Cadwaladr University Health Board (BCUHB) and the six North Wales Councils

In 2017, we collected information for the North Wales Population Needs Assessment.

We asked people about the services they used and what they needed so we could plan for the future.

We've talked to more people and improved services since then, but Covid-19 has changed lots of things:

- more people need support
- services have had to adapt and change how they help people.

We want to check services are still helping people in the right ways.

About this survey

Services are here to provide care and support to people of all ages with different needs. They help children and young people:

- stay safe from harm and abuse
- in care, including foster care
- who have a disability
- who have physical or mental needs
- who need help with day-to-day tasks like bathing, dressing or shopping.

If you receive care and support from services, we want to know what you think?



We want to know about the support you get, how well it's working and what matters to you.

Please go online and answer the questions here: wh.snapsurveys.com/s.asp?k=162858519238

If you want to answer the questions over the **phone**, contact Eluned Yaxley on 01824 712041.

If you want to use **Sign Language**, you can use [InterpretersLive! Service](#)

Please answer these questions



1. Which county do you live in?

(You can tick more than one)

- Isle of Anglesey
- Gwynedd
- Conwy
- Denbighshire
- Flintshire
- Wrexham



2. Which services are you telling us about?

(You can tick more than one)

I'm talking about services for:

- Children and young people
- Older people
- People with physical disabilities and/or sensory impairments
- People with learning disabilities
- People with mental health needs
- Autistic people
- Carers, including young carers



3. What do you think works well?



4. What do you think can be improved?





5. Do you think your support has changed because of Covid-19?

Yes No Not sure

If you said yes, how has it changed? How do you think it will affect support long-term?

You should be able to get support from services in Welsh, without having to ask.



6. Were you offered your support in the Welsh Language? This is called the 'Active Offer'.

Yes No Not sure



7. Did you receive services in the Welsh Language?

Yes No



8. Do you have anything else you want to tell us about services?



Please fill in your email if you want to know more about this in the future!



What happens next?

We will collect all the responses and write a report.

The report **will not** have any details about you. All your information will be kept private and safe.

Thanks for taking part!

Equality questions

You don't have to answer these if you don't want to.

1. Age Group:

- 0-15
- 16-24
- Prefer not to say

2. Sex:

- Male
- Female
- Prefer not to say

Gender Identity:

Has your gender identity changed from that assigned at birth?

- Yes
- No
- Prefer not to say

3. National Identity:

- Welsh
- British
- English
- Irish
- Scottish
- Northern Irish
- Other European (Please State)
- Other (Please State)

- Prefer not to say

4. Ethnic Group:

- White
- Black
- Chinese
- Indian
- Pakistani
- Bangladeshi
- Gypsy or traveller
- Mixed heritage
- Other (State if desired)

- Prefer not to say

5. Preferred Language

(Spoken):

- Welsh
- English
- British Sign Language (BSL)
- Other (State if desired)

6. Preferred Language

(Written):

- Welsh
- English
- Braille
- Other (State if desired)

7. Disability:

Do you have a physical or mental health condition or other impairment that has lasted, or is likely to last at least 12 months, or is of a progressive nature:

- Yes
- No
- Prefer not to say

8. Religion:

- Christian
- Buddhist
- Jewish
- Muslim
- Hindu
- Sikh
- Atheism
- None
- Other (State if desired)

9. Caring Responsibilities:

Do you look after or give help or support to family members, friends, neighbours or others because of:

- Long term physical or mental ill-health/disability; or
- Problems related to old age

- Yes
- No
- Prefer not to say

