

North Wales Population Needs Assessment

Young people's survey



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SERVICES IMPROVEMENT COLLABORATIVE

Hello

We are the North Wales Social Care and Wellbeing Improvement Collaborative. We are made up of Betsi Cadwaladr University Health Board (BCUHB) and the six North Wales Councils

In 2017, we collected information for the North Wales Population Needs Assessment.

We asked people about the services they used and what they needed so we could plan for the future.

We've talked to more people and improved services since then, but Covid-19 has changed lots of things:

- more people need support
- services have had to adapt and change how they help people.

We want to check services are still helping people in the right ways.

About this survey

Services are here to provide care and support people of all ages with different needs. They help children and young people:

- stay safe from harm and abuse
- in care, including foster care
- who have a disability

- who have physical or mental needs
- who need help with day-to-day tasks like bathing, dressing or shopping.

If you receive care and support from services, we want to know what you think?



We want to know about the support you get, how well it's working and what matters to you. **Please go online and answer the questions here:** <u>wh.snapsurveys.com/s.asp?k=162858519238</u>

If you want to answer the questions over the **phone**, contact Eluned Yaxley on 01824 712041. If you want to use **Sign Language**, you can use <u>InterpretersLive! Service</u>

Please answer these questions

1. Which county do you live in?

(You can tick more than one)

- Isle of Anglesey
- Gwynedd
- Conwy
- Denbighshire
- Flintshire
- Wrexham



2. Which services are you telling us about?

(You can tick more than one)

I'm talking about services for:

- Children and young people
- Older people
- People with physical disabilities and/or sensory impairments
- People with learning disabilities
- People with mental health needs
- Autistic people
- Carers, including young carers

3. What do you think works well? 4. What do you think can be improved?

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If you said yes, how has it changed? How do you think it will affect support long-term?



You should be able to get support from services in Welsh, without having to ask.



6. Were you offered your support in the Welsh Language? This is called the 'Active Offer'.

	Yes	5

🗌 Not sure





No

8. Do you have anything else you want to tell us about services?



Please fill in your email if you want to know more about this in the future!



What happens next?

We will collect all the responses and write a report.

The report **will not** have any details about you. All your information will be kept private and safe.

Thanks for taking part!

You don't have to answer these if you don't want to.

1. Age Group: _ 0-15	3. National Identity:Welsh
16-24	British
Prefer not to say	English 🗌
	🗖 Irish
2. Sex:	Scottish
Male	Northern Irish
Female Prefer not to say	Other European (Please State)
Gender Identity: Has your gender	Other (Please State)
dentity changed from hat assigned at birth?	Prefer not to say
Yes	4. Ethnic Group:
No	☐ White
Prefer not to say	Black
	Chinese
	🗖 Indian
	Pakistani
	🗖 Bangladeshi
	Gypsy or traveller

Other (State if desired)

Please State)

6. Preferred Language (Written):

(Written):

Welsh

English

🗖 Braille

(Spoken):

U Welsh

English

Other (State if desired)

5. Preferred Language

British Sign Language (BSL)

7. Disability:

Do you have a physical or mental health condition or other impairment that has lasted, or is likely to last at least 12 months, or is of a progressive nature:

🗖 Yes

🗖 No

Prefer not to say

8. Religion:ChristianBuddhist

Jewish

Muslim

Other (State if desired)

9. Caring Responsibilities: Do you look after or give help or support to family members, friends, neighbours or others because of:

- Long term physical or mental ill-health/disability; or
- Problems related to old age
- 🗖 Yes
- 🗖 No
- Prefer not to say

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Mixed heritage

Other (State if desired)

Prefer not to say

☐ Hindu ☐ Sikh ☐ Atheism ☐ None ☐ Other (Sta